

COIMISIÚN UM ATHCHÓIRIÚ AN DLÍ LAW REFORM C 0 M M I S S I 0 N

EASY-TO-READ REPORT A REGULATORY FRAMEWORK FOR ADULT SAFEGUARDING

(LRC ER 128 - 2024)

Easy-to-Read Report on a regulatory framework for adult safeguarding in Ireland

This report is about improving adult safeguarding in Ireland. (We explain what adult safeguarding is in lots of detail, later on in this report.)

There are two parts in this report:

- In Part 1, you can read a summary of all of the chapters.
- In Part 2, you can read each chapter in more detail.

There are 20 chapters – you can see the list of them starting on page 3.

This report is an Easy-to-Read version of our <u>full report</u> on a regulatory framework for adult safeguarding.

It is a guide to make our report more accessible. It is not comprehensive.

To see the Commission's definitive recommendations, you should consult the full report.

© Law Reform Commission 2024

Telephone: + 353 1 637 7600

Email: info@lawreform.ie

Website: www.lawreform.ie

What do we talk about in this report?

COIMISIÚN UM ATHCHÓIRIÚ AN DLÍ LAW REFORM COMMISSION	What work does the Law Reform Commission do?
Safe	What is this report about?
	Why is the Law Reform Commission
Report	publishing this report?
	Part 1: Easy-to-Read summary of our
	report on a regulatory framework for
	adult safeguarding
	Chapter 1: The need for a regulatory
- Carl Contraction	framework for adult safeguarding

stop Jello For	Chapter 2: Defining key terms for adult
Words Person Day Open	safeguarding legislation
	Chapter 3: Guiding principles underpinning
Safe Guarding	adult safeguarding legislation
	Chapter 4: A rights-based adult safeguarding
Rights	framework
	Chapter 5: A Safeguarding Body: functions,
	duties and powers
	Chapter 6: Organisational and regulatory
	structures – A Safeguarding Body and powers
	of various regulatory bodies
	Chapter 7: Imposing safeguarding duties on
Sofe ALERT!	certain service providers

Chapter 8: Independent advocacy
Chapter 9: Reporting models
Chapter 10: Powers of entry to and inspection of relevant premises
Chapter 11: Powers of access to at-risk adults in places including private homes
Chapter 12: Powers of removal and transfer
Chapter 13: No-contact orders

	Chapter 14: Financial abuse
	Chapter 15: Cooperation
	Chapter 16: Information sharing
Safeguarding Adults Review	Chapter 17: Adult safeguarding reviews
	Chapter 18: Regulation of professionals and occupational groups

GUILTY	Chapter 19: Adult safeguarding and the criminal law	
	Chapter 20: A regulatory framework for adult safeguarding – implementation and a whole of government approach	
	Part 2: Easy-to-Read Report on a	
	regulatory framework for adult	
	safeguarding	
6	Chapter 1: The need for a regulatory	
Contraction of the second seco	framework for adult safeguarding	
stop allo E	Chapter 2: Defining key terms for adult	
Words Person Day Open	safeguarding legislation	
	Chapter 3: Guiding principles underpinning	
Guarding	adult safeguarding legislation	

	Chapter 4: A rights-based adult safeguarding
Rights	framework
	Chapter 5: A Safeguarding Body: functions,
	duties and powers
	Chapter 6: Organisational and regulatory
0	structures – A Safeguarding Body and powers
States	of various regulatory bodies
	Chapter 7: Imposing safeguarding duties on
Guarding ALERT!	certain service providers
	Chapter 8: Independent advocacy
	Chapter 9: Reporting models

Chapter 10: Powers of entry to and
inspection of relevant premises
 Chapter 11: Powers of access to at-risk adults
in places including private homes
Chapter 12: Powers of removal and transfer
Chapter 13: No-contact orders
Chapter 14: Financial abuse

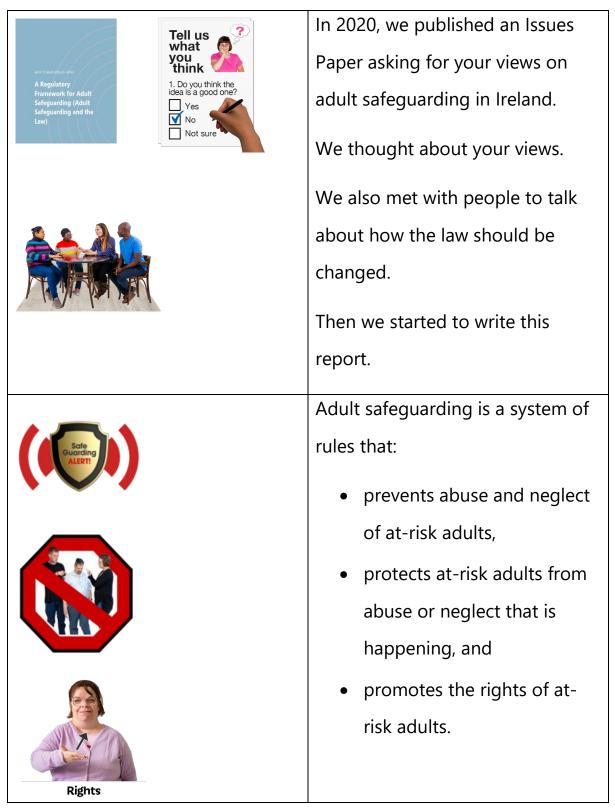
	Chapter 15: Cooperation
	Chapter 16: Information sharing
Safeguarding Adults Review	Chapter 17: Adult safeguarding reviews
	Chapter 18: Regulation of professionals and occupational groups
GUILTY	Chapter 19: Adult safeguarding and the criminal law

Chapter 20: A regulatory framework for adult
safeguarding – implementation and a whole
of government approach

What work does the Law Reform Commission do?



What is this report about?



	"Adult safeguarding" is another
Safe Guarding	way of saying keeping at-risk
	adults safe from harm.
	In this report, we recommend new
Law	laws for adult safeguarding.
	We say how we think these laws
	should be designed, to make sure
	that the rules are followed.
	By laws, we mean a set of legal
	rules that are made by the Irish
	parliament (Oireachtas).

Why is the Law Reform Commission publishing this report?



Part 1: Easy-to-Read summary of our report on a regulatory framework for adult safeguarding

What is our report about?

In our report, we talk about new laws for adult safeguarding in Ireland.

At the moment, we don't have any adult safeguarding laws in Ireland. A lot of people agree that we need them.

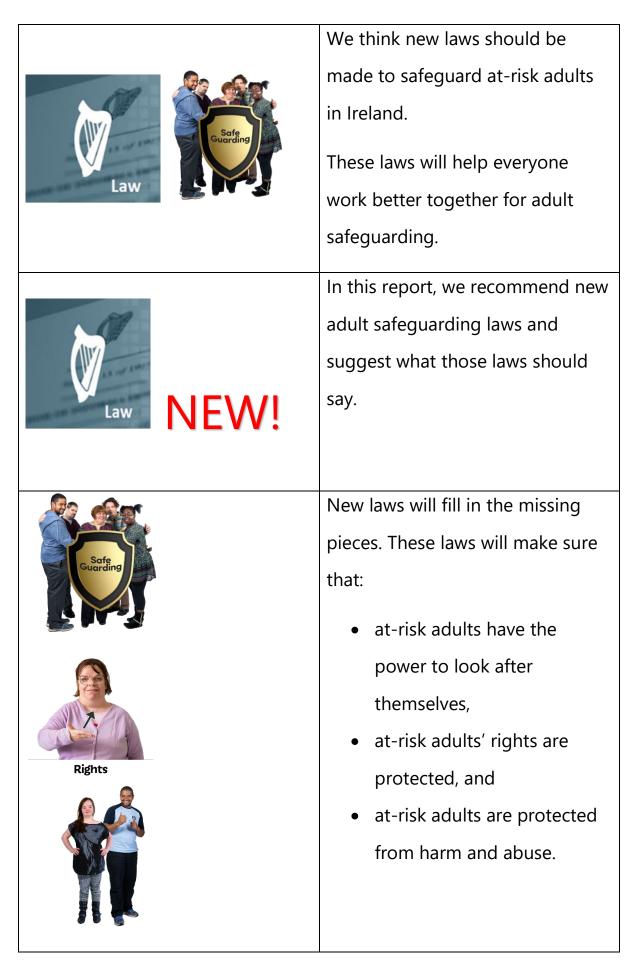
In our report, we focus on the most important things for new adult safeguarding laws to include. We think it is important that adult safeguarding laws:

- are based on peoples' rights,
- stop abuse happening now and in the future, and
- make sure that there are high standards for adult safeguarding in lots of different areas.

Part 1 is a summary of our report. In this summary, you can read what each chapter is about.

Chapter 1: The need for a regulatory framework for adult safeguarding

Law	This chapter is about why we need clear laws, or a "regulatory framework", to prevent harm to at-risk adults in Ireland.
	 Right now, there are some laws and rules about adult safeguarding. But: there are gaps in these laws and rules, and they are not enough to prevent harm to at-risk adults. We think this needs to change.
	Lots of other countries have laws about adult safeguarding. These laws are detailed and clear.





Chapter 2: Defining key terms for adult safeguarding legislation

Words Person Open	This chapter explains certain key words about adult safeguarding. It is important that everyone knows what these words mean.
Words Person Open	We want all the words to mean the same thing to everyone, so that future laws can be understood by everyone.
	We recommend using the term "adult at risk of harm", and shortening it to "at-risk adult".
Guarding	An "at-risk adult" is a person who needs support to protect themself from harm. This may be because of:
	 a physical condition, a mental condition, life circumstances, or personal characteristics like age or disability.

	 "Safeguarding" is doing things to look after the health, safety and well-being of at-risk adults. This includes: lowering the risk of harm to at-risk adults, and helping at-risk adults to protect themselves.
Plan Image: Plan <t< th=""><th> A "safeguarding plan" is a document which contains actions to: lower the risk of harm to an at-risk adult, promote the health, safety and well-being of an at-risk adult, and help an at-risk adult to protect themselves. </th></t<>	 A "safeguarding plan" is a document which contains actions to: lower the risk of harm to an at-risk adult, promote the health, safety and well-being of an at-risk adult, and help an at-risk adult to protect themselves.
Yes No	"Capacity" means a person's ability to understand the reason and effect of making a decision at the time they make the decision.

"Harm" can mean:
 being physically harmed or not being cared for properly, being sexually abused, or having belongings or money taken or damaged.
"Reportable harm" is when the harm is so serious that it needs to be reported. (We talk about this in chapter 9.)
We use a different kind of "harm" when we are talking about criminal law. This is to make sure the rules are clear.
"Neglect" is when someone doesn't take proper care of someone else.

"Self-neglect" is when someone
does not take proper care of
themselves.

Chapter 3: Guiding principles underpinning adult safeguarding legislation

Law	This chapter is about the guiding principles that new adult safeguarding laws should be based on.
Rights	We recommend that these new laws should be based on important principles like: • protecting rights, • focusing on the at-risk adult, • protection,
	 prevention, proportionality, working together, and taking responsibility.
	We know that at-risk adults can usually decide things for themselves. This is important to remember for new adult safeguarding laws.



We talk about the rights of at-risk adults in more detail in chapter 4.

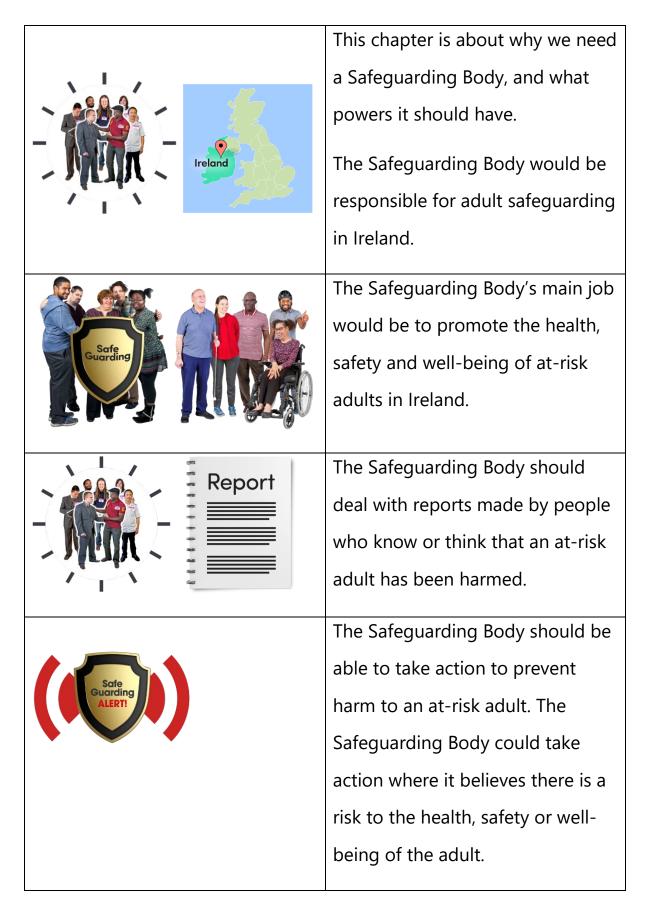
We also talk about balancing different rights.

Chapter 4: A rights-based adult safeguarding framework

Law	This chapter is about the rights that new adult safeguarding laws should be based on.
Rights	We also talk about making sure that the people who are safeguarding at-risk adults respect the rights of at-risk adults.
do not disturb	People need to be careful when they are affecting rights like: • freedom,
	privacy,respect, and
	 feeling secure at home.

	1
	Sometimes, people need to limit
	rights to keep at-risk adults safe.
	However, they should only do this
Rights	when it is really needed.
	We think that new adult
	safeguarding laws should make
	sure that people only take actions
	to keep at-risk adults safe when
Guarding	the actions are really needed.
	These actions also cannot go too
	far. This is called "proportionality".
	A safeguarding intervention is an
	order that allows people to take
	certain actions to keep at-risk
Rights	adults safe.
	We explain these orders in
	chapters 10, 11, 12 and 13.
	We recommend that when a judge
Safe Guarding	makes a safeguarding
	intervention, they must choose the
	action that respects the rights of
	at-risk adults the most.

Chapter 5: A Safeguarding Body: functions, duties and powers



	The Safeguarding Body should be
Plan A	able to make safeguarding plans.
	The Safeguarding Body could tell
	the Gardaí or other organisations
	if they think an at-risk adult is
	being harmed.
	The Safeguarding Body should
	work with other organisations and
	make sure that everyone is
Sarting Cuarding	working together to prevent harm
	to at-risk adults.
	The Safeguarding Body should
	also be able to ask a court if they
	need to:
	• check on an at-risk adult,
	 move an at-risk adult to a
	safe place, or
	 stop someone from
	contacting an at-risk adult.

The Safeguarding Body should teach people how to prevent harm to at-risk adults.
The Safeguarding Body should also collect information about harm to at-risk adults. This will help it to learn what it, the government, and other organisations need to do to prevent harm to at-risk adults.

Chapter 6: Organisational and regulatory structures – A Safeguarding Body and powers of various regulatory bodies

Safe Guarding	This chapter is about how to set up the organisations that should
	be most involved in adult
	safeguarding in Ireland.
	We also talk about the powers
	that certain organisations should
STOP ABUSE	have. This is to make sure that
ABUSE	they are doing their best to
	prevent harm to at-risk adults.
Safe Guarding	We talked in chapter 5 about how
	the Safeguarding Body that we
	recommend should:
	 promote the health, safety
	and well-being of at-risk
Report	adults, and
	deal with reports made by
-	people who know or think
	that an at-risk adult has
3	been harmed.

	 The Safeguarding Body could be: a new organisation set up by law, or set up by law inside an organisation that already ovists
	exists. We think that it would be best for the government to decide what organisation should be the Safeguarding Body.
H	If the government cannot decide this straight away, we think that the Safeguarding Body should be set up by law inside the HSE. This would be done until the government decides what to do in the long term. We think this should be done because adult safeguarding in Ireland needs to improve straight away.

	We think that an independent
	organisation called a "regulator"
	should be in charge of making
	sure that the Safeguarding Body
	does its work and uses its powers
•	properly to prevent harm to at-risk
	adults.
	We don't think a new regulator is
	needed.
	We think this could be done by
	changing the law to:
Health Information	
and Quality Authority	
An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	 give more responsibilities to
	HIQA, or
	• give more responsibilities to
	a group of regulators.
	1 1

Chapter 7: Imposing safeguarding duties on certain service providers

	 This chapter is about standards and laws that: apply to service providers, and are about preventing harm to adults, including at-risk adults.
	When we say "service providers", we mean providers of a relevant service.
Image: second	A "relevant service" is any work where staff are likely to come into contact with at-risk adults. For example, staff working in residential centres or day services.
Law	We think that service providers should have safeguarding duties. Some of these duties should be in the new adult safeguarding laws.

STOP ABUSE	Service providers should prevent harm to adults using their services, including at-risk adults.
C C C C C C C C C C C C C C C C C C C	Service providers must check for any dangers to at-risk adults and write down how they will manage those dangers. This is called a "risk assessment".
	Service providers must tell everyone how they prevent harm to at-risk adults, in a document that everyone can see. This is called an "adult safeguarding statement".
Policy	Service providers should have other duties that are not in adult safeguarding law. These duties can be added to existing laws, standards and policies.

Plan Output	Where an adult is at risk of harm, service providers should prepare a plan to keep them safe. This is called a "safeguarding plan".
Care Plan	Safeguarding plans can be added to any care plans or personal plans that the at-risk adult and the service have already made.
	 Service providers also need to train their staff about how to: spot abuse and harm to at- risk adults, and stop any abuse and harm.
	We think that regulators should check to see that the service providers are following their safeguarding duties.
Health Information and Quality Authority An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	An example of a regulator is HIQA. Regulators set standards for the services they are in charge of, and make sure that these services meet the standards.

 We also recommend that the government should think about services that are "unregulated". This means they do not have a regulator. The government should think about whether these services should have a regulator.
Where there is no regulator, standards could be updated to include some of these safeguarding duties.

Chapter 8: Independent advocacy

	This chapter talks about
	independent advocates. These are
	people who help adults who have
	difficulty explaining their opinions
	or telling others what they want.
	We recommend that the law
	should change about independent
	advocacy for adults, including at-
	risk adults.
	This includes at rick adults living
	This includes at-risk adults living in:
	 centres for adults with
	disabilities,
	 centres for older people,
	 centres for adults with
	mental disorders.

	۱ ۱
	Soon, the government will
	introduce new laws on home
	support services. We think these
	laws should include a right to
Law	independent advocacy.
	The Safeguarding Body might
	need to engage with an at-risk
	adult or an adult it believes is an
- Merine -	at-risk adult while doing its job.
	We recommend that the
25	Safeguarding Body should make
	sure, as much as it can, that the
	adult can access independent
	advocacy when it engages with
	them.
	Independent advocates should be
	for:
	 adults who find it hard to
	understand information and
	express their views, and



 when there is no other suitable person that can help the adult.

Chapter 9: Reporting models

Report	This chapter is about how to report when you know that at-risk adults are being harmed or not taken care of properly.
STOP ABUSE	We believe it is important to report these things because it can catch problems quickly and stop more abuse from happening.
Law	We think the government should change the laws about reporting, to better prevent harm to at-risk adults.
	We do not think Ireland should have "universal mandatory reporting". This would require everyone to report abuse or neglect.

	We also do not think that "permissive reporting" should be included in new laws in Ireland. "Permissive reporting" lets people choose to report if they know about abuse or neglect.
Law	Instead, we recommend that the government should make a law requiring "mandated people" to report harm to at-risk adults. For example, the Gardaí, medical professionals and social workers would be mandated people.
	We recommend that mandated people must report to the Safeguarding Body if they know, believe, or think that an at-risk adult: • has been harmed, • is being harmed, or • is at risk of being harmed in the future.

	We recommend that if the at-risk
	adult (who the mandated person
	reasonably believes has capacity)
	does not want harm to be
	reported, then the mandated
	person does not have to report it.
	If a mandated person tells the
	Safeguarding Body, they should
	be protected for doing this.
	Mandated people should have
	regular training on:
	 how to spot signs of abuse
	or harm and
	 how to prevent abuse or
	harm.

Chapter 10: Powers of entry to and inspection of relevant premises

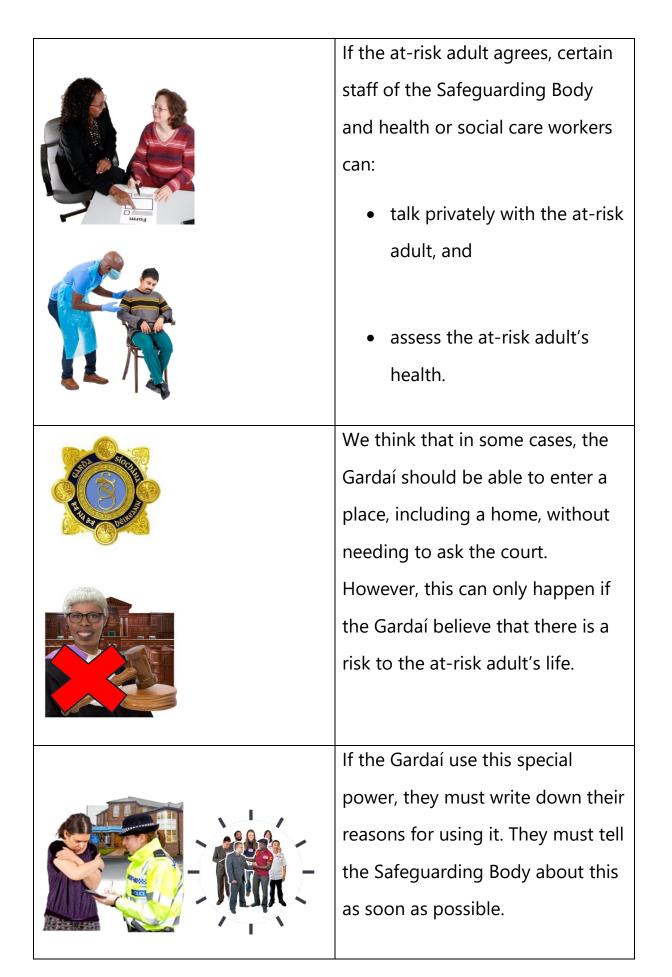
	This chapter is about new laws that will let staff who work in the Safeguarding Body go into "relevant premises". We explain what "relevant premises" are
	below. This new law will allow the Safeguarding Body to do this without needing to ask a judge first.
Rights	We need to make sure that harm to at-risk adults is prevented, without taking away their rights.
	So, we recommend that certain staff who work in the Safeguarding Body should be able to go into "relevant premises" to check on an at-risk adult's health, safety and well-being.

	1
	The staff of the Safeguarding Body
	can be helped by other people.
	These can be health or social care
	workers, or anyone else that might
	be able to help.
	If someone tries to stop the staff
	of the Safeguarding Body, the staff
	can ask a judge for an order. This
	will let them bring the Gardaí with
	them to go into the relevant
	premises.
	Relevant premises are places
	where adults live and receive
	services. This includes:
	 hospitals,
	residential centres for older
Day Centre	people (for example, nursing
	homes),
	• residential centres for adults
	with disabilities,
	 centres for people with
	mental disorders, and
	day services.
μ	1



Chapter 11: Powers of access to at-risk adults in places including private homes

	This chapter is about allowing the staff of the Safeguarding Body and the Gardaí to access at-risk adults in places like people's homes.
	We recommend that the staff of the Safeguarding Body or Gardaí will need to ask a court before they do this.
Image: second	The law should make sure that the staff of the Safeguarding Body and the Gardaí only do this when it is needed to prevent harm to an at-risk adult. This is because homes are protected by the law.
	The Gardaí or the staff of the Safeguarding Body can be helped by other people when they do this. These can be health or social care workers or anyone else that might be able to help.



Under the new law, it will be possible to use a reasonable amount of force to enter a place. This is only if it is not possible to enter any other way.
It will be a crime for someone to stop the staff of the Safeguarding Body, Gardaí or people they bring with them, from accessing the at- risk adult.
It would not be a crime for the at- risk adult to stop the staff of the Safeguarding Body, Gardaí or people they bring with them.

Chapter 12: Powers of removal and transfer

KARE AND	This chapter talks about a new power for the Gardaí and staff of the Safeguarding Body. We think it should be included in new adult safeguarding laws.
	This power would let Gardaí remove an at-risk adult from where they are and move them to a safe place, to check on their health, safety and well-being.
	 The at-risk adult could be moved to: a place where health or social care services are provided, or
	 another safe place that the court has approved.

Rights	This power would affect people's rights – including the at-risk adult's rights.
	We need to make sure that this power is: • used properly, and
Safe Guarding	 used only when it is really needed to protect the health, safety and well-being of an at-risk adult.
	To do this, we recommend that this power can only be used where a judge agrees.
RULES	There should also be clear rules for using the power, written down in new adult safeguarding laws.

	The new law should say that the Gardaí and staff of the Safeguarding Body must try to understand what the at-risk adult wants before asking the court for permission to remove them.
<image/>	 The power should only be used if: there is a serious risk to the health, safety or well-being of the at-risk adult, action is needed to prevent harm to the at-risk adult, and the at-risk adult cannot be assessed in the place they are in now.

	The Gardaí can be helped by health or social care workers or anyone else that is needed to remove and transfer the at-risk adult.
REAL PROPERTY AND	The Gardaí can use a reasonable amount of force, or any other action needed to remove and transfer the at-risk adult, if they cannot use the powers otherwise.
	The staff of the Safeguarding Body or the Gardaí must explain the removal and transfer powers to the at-risk adult.
	The at-risk adult can leave the place they are brought to whenever they want. They should be helped to do this.

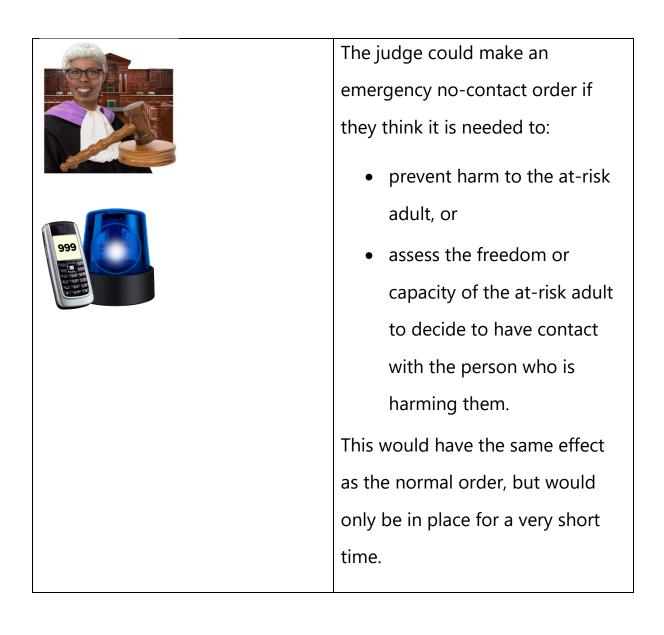
If the at-risk adult agrees, staff of the Safeguarding Body and health or social care workers can: • talk privately with the at-risk adult, and • assess the at-risk adult's
health. It will be a crime for someone to stop the staff of the Safeguarding Body, Gardaí or people they bring with them, from using the removal and transfer order.
It would not be a crime for the at- risk adult to stop the staff of the Safeguarding Body, Gardaí or people they bring with them.

Chapter 13: No-contact orders

	I
	This chapter is about orders that stop another person from contacting an at-risk adult. These are called no-contact orders.
Safe Guarding	At the moment, there are some orders that can stop contact in domestic violence situations. However, there are no orders for adult safeguarding situations.
Law	We recommend that the law about domestic violence orders should be changed to include more types of relationships with at-risk adults.
	We also recommend that there should be new orders for cases that do not involve domestic violence. These are called adult safeguarding no-contact orders.

	These adult safeguarding no- contact orders would stop someone from contacting, following, bothering or coming near an at-risk adult.
	The staff of the Safeguarding Body or the at-risk adult themselves can ask a judge for an adult safeguarding no-contact orde r.
	If the staff of the Safeguarding Body is asking the judge, they must ask the at-risk adult what they want beforehand.
Safeguarding	The judge should only make an adult safeguarding no-contact order when the health, safety or well-being of the at-risk adult requires the order.

It should be a crime for a person to not obey the no-contact order, for example by contacting the at- risk adult.
It should not be a crime for the at- risk adult to contact the person the order was made against.
While the judge is deciding on whether to make a no-contact order, it can make an interim (temporary) no-contact order. This would have the same effect as the normal order, but would only be in place for a very short time.
We also think there should be an emergency no-contact order available under new adult safeguarding laws.



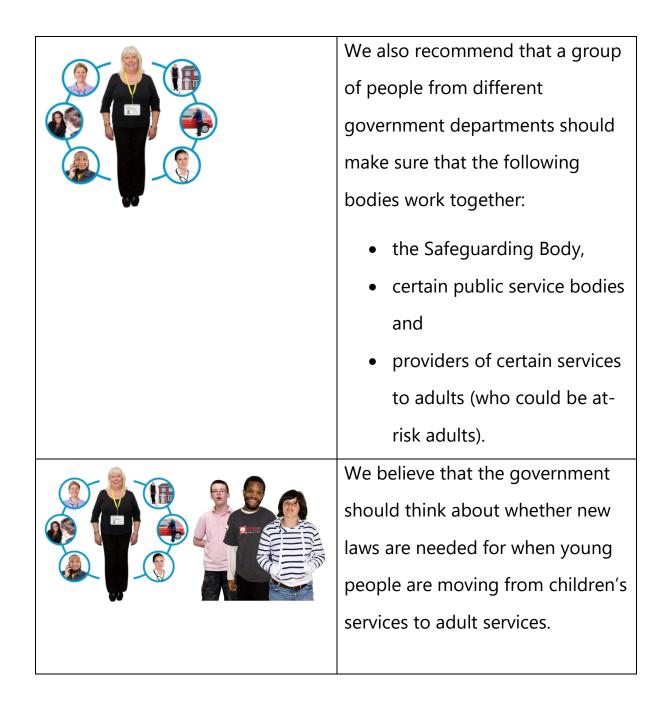
Chapter 14: Financial abuse

	 In this chapter, we talk about: financial abuse of at-risk adults in Ireland, and how the law should change to prevent financial abuse of at-risk adults.
RULES RULES	We recommend that there should be standards and laws that say that banks, credit unions and post offices should try to prevent and deal with financial abuse of at-risk adults.
Law	These new standards and laws should work well with current standards and laws.
Bank	People who work at banks, credit unions and post offices should be trained to spot and prevent financial abuse of at-risk adults.

If a bank thinks someone is trying to take advantage of an at-risk adult, they could pause or freeze a payment. This could give them time to check if the at-risk adult is being taken advantage of.
It should not be a crime for a bank or bank worker to pause or freeze a payment if they do it to try to prevent financial harm.
The Safeguarding Body should get reports about all abuse of at-risk adults, including financial abuse.
When at-risk adults get help or services at home, they should know how much it costs and how those costs were added up.

Chapter 15: Cooperation

V	In this chapter, we look at how organisations should work together to prevent harm to at- risk adults.
	We recommend that the Safeguarding Body must be able to work with other people and organisations when it is carrying out its functions (legal jobs).
Safe Safe	We recommend that certain public service bodies and providers of certain services to adults (who could be at-risk adults) should work with the Safeguarding Body to prevent harm to the health, safety or well- being of at-risk adults.



Chapter 16: Information sharing

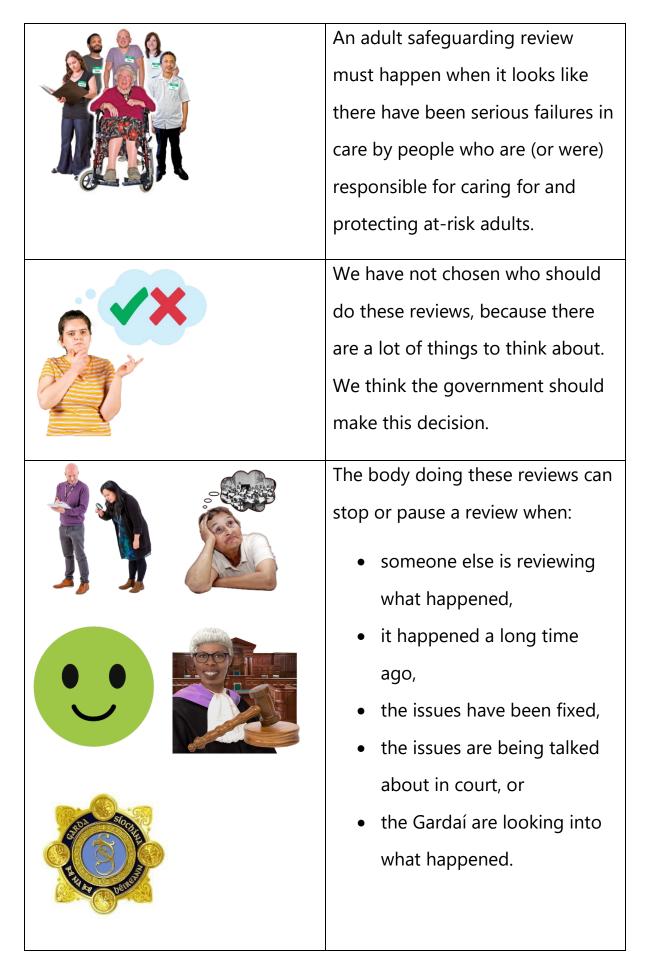
	This chapter is about why we need to share information to prevent harm to at-risk adults.
	 This information can be: personal data, or special categories of personal data (for example, data about a person's health or religion).
Law ?	At the moment, the rules about sharing information are not clear.
NEW!	We recommend that there should be new laws that let relevant bodies share information with each other to prevent harm to at- risk adults.

	Before these new laws are made, regulations should allow relevant bodies to share information to prevent harm to at-risk adults.
	This means that when a relevant body is worried about an at-risk adult, they can share information with another relevant body who can help.
Cuidance	We also think there should be clear guidance and a code of conduct on how to share this information in a legal way.

2011 2021 2031	 This chapter is about: learning lessons from the past, and preventing harm to at-risk adults in the future.
Safeguarding Adults Review	Where something very serious happens that involves an at-risk adult, we think there should be a review. This will be called an "adult safeguarding review".
	Adult safeguarding reviews are for all care settings, where there are at-risk adults.
	These reviews should help us learn from what happened. They are not about blaming people for what happened.

Chapter 17: Adult safeguarding reviews

	These reviews should be done the same way every time and include everyone involved in what happened. The findings of these reviews should be shared with everyone.
	We think these reviews must take place if the conditions for a review are met. A review will only be required if something very serious happened.
<image/>	An adult safeguarding review must be done when: • it is believed that an at-risk adult might have died because of abuse or neglect, or • an at-risk adult was or is being seriously abused or neglected.



	The body doing these reviews
	should have the power to:
	 ask people questions,
	 get information, and
	 read documents about
	what happened.
	The reviewing body should be
	able to apply to the court for an
	order where someone does not help them with their review.

Chapter 18: Regulation of professionals and occupational groups

In this chapter, we talk about the rules for people whose job it is to help and care for at-risk adults.
Some people who look after at- risk adults do not have specific rules they have to follow. For example: health care assistants and health care support assistants.
We recommend that health care assistants and health care support assistants should have to follow certain rules in their jobs. This would mean they would be "regulated".

"Vetting" is when we ch person's background b they get a job or volunt The government has w	efore
they get a job or volunt	
	teer
The government has w	
The government has w	
	ritten a
Job new law for "mandator	y re-
Description Duties vetting". This would me	ean
people have to be check	ked
Tasks again even if they do n	ot
Law change jobs, once ever	у З
years.	
However this law bas n	ot como
However, this law has r	
into force yet. We reco	
that it should come into	o force.
Law	
Some countries use "ba	arred
lists" to stop certain pe	ople
from working with at-ri	sk
adults. We do not think	these
3 lists should be introduc	ed in
Ireland.	



Chapter 19: Adult safeguarding and the criminal law



	We recommend that there should
	be a new crime of placing a
	relevant person in danger of
	serious harm or sexual abuse.
	We recommend that there should be new crimes of coercive control and coercive exploitation of a relevant person in our suggested criminal law.

Chapter 20: A regulatory framework for adult safeguarding – implementation and a whole of government approach

In this chapter we talk about what jobs different bodies and government departments should have under the new adult safeguarding laws.
At the moment, different bodies and government departments do different things to prevent harm to at-risk adults. However, we think it is important that everyone works together.
We recommend that the government should decide which department should be the lead department for adult safeguarding in Ireland.
We recommend that there should be a group of government departments who work together to bring in the new adult safeguarding laws.

	The government should decide what departments should be members of this group. This would include the lead department.
	The government should decide what departments should make a plan for the work they do, to safeguard at-risk adults.
Cuidance	There also needs to be guidance for the Safeguarding Body, public bodies, service providers and individuals. This is so that they understand what they must do under the new laws to prevent harm to at-risk adults.
Law	We also think that the government should think about how our new adult safeguarding laws would work with laws that are already in place in Ireland and with any future laws that are made.

Part 2: Easy-to-Read Report on a regulatory framework for adult safeguarding

Part 2 of this document is our full Easy-to-Read Report. In this part, you can read each chapter in more detail.

It starts with chapter 1, on the next page.

Chapter 1: The need for a regulatory framework for adult safeguarding

What is chapter 1 about?

In this chapter, we talk about why there should be new laws (a "regulatory framework") for adult safeguarding in Ireland.

What do we mean when we say an at-risk adult?

	An "at-risk adult" is someone over
	18 who, because of their:
	 physical or mental health,
	 personal traits, or
	 life situation,
	needs help to keep themselves
	safe from harm at a particular
	time.

What is adult safeguarding?

Adult safeguarding means
measures or actions taken to:
 promote the health, safety
and well-being of at-risk
adults,

Safe	 lower the risk of harm to at- risk adults; and
	 help at-risk adults to protect themselves from harm.
Safe Safe Suarding Safe	Adult safeguarding is about giving at-risk adults the ability to prevent harm being done to them.
	Adult safeguarding is also about professionals stepping in and helping when at-risk adults really need it.

What laws exist in Ireland for adult safeguarding?

Law	Currently, there are not a lot of laws in Ireland about adult safeguarding. We think that there are gaps in the current laws.
HE	Some of these gaps are filled by the HSE, which does some work about adult safeguarding. This work is not done under any laws, so people who work in the HSE have no legal powers for adult safeguarding.
	Sometimes, the High Court uses a special power to fill the gaps in the law.
	 We think that using: the HSE's non-legal powers, or the special power of the High Court, is not the best way to fill these gaps.

↑ L	It is clearer if rules are in laws that
	are written down. Then, everyone
	knows what they can do, and what
Understand	they have to do, for adult
	safeguarding.

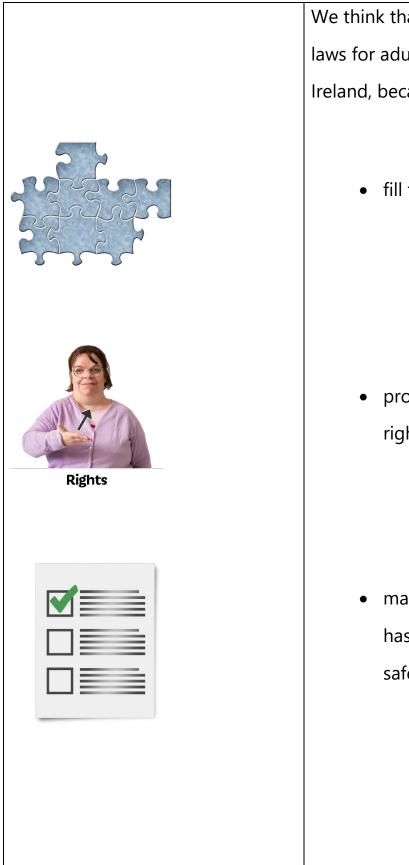
Do other countries have laws for adult safeguarding?

Law	 Yes, lots of countries have laws for adult safeguarding. For example: England, Scotland, and Wales have laws about adult safeguarding.
	When we thought about what our recommendations should be, we looked at the laws in these countries.

How did we decide what the new laws for adult safeguarding should say?

RAY TO READ ISSUES MARK A Regulatory Framework for Adult Safeguarding (Adult Safeguarding and the Law)	 In 2020, we published an Issues Paper. In the Issues Paper, we asked people questions about: how the law works now, and what they thought new adult
	safeguarding laws should say.
	We also spoke to people and groups, including people and groups who work with at-risk adults. We asked them what they thought new adult safeguarding laws should say.
COIMISIÚN UM ATHCHÓIRIÚ AN DLÍ LAW REFORM C O M MISSION	When we made our recommendations, we thought about what people had told us.

Why do we think there should be new laws for adult safeguarding?



We think that there should be new laws for adult safeguarding in Ireland, because this would:

• fill the gaps in the law,

 protect at-risk adult's rights, and

 make clear what everyone has to do about adult safeguarding in Ireland.



However, new laws will not be enough. To make sure that adult safeguarding works well, there will also need to be:

- an increase in awareness of adult safeguarding,
- an increase in resources for adult safeguarding (such as services and staff), and
- a change in the attitude to adult safeguarding in different settings.

How is social care relevant to adult safeguarding?

	 When we talk about social care, we are talking about things like: "Meals on Wheels", home care, nursing care, and
	residential services.
	Social care is relevant to adult safeguarding because it gives people who might become at-risk adults the ability to support themselves.
Law	Currently, there are not a lot of laws about social care in Ireland.
Coo Law	We think that the government should think about making new, stronger laws for social care in Ireland.

What is in this report?

Law	In this report, we make recommendations for new adult safeguarding laws in Ireland.
<image/>	These new laws will cover lots of different areas. However, they will not cover adult safeguarding for people who are: • in prison, or • in Garda custody (this means being kept somewhere by the Gardaí, for example in a Garda station).
RULES Law	This is because there are already laws, rules and bodies that are relevant to these areas.

Recommendations

Law	We recommend that new laws for adult safeguarding should be introduced in Ireland.
Cooleration Cooler	We recommend that the government should think about making new laws for social care in Ireland.

Chapter 2: Defining key terms for adult safeguarding legislation

What is chapter 2 about?

This chapter is about the words and their meanings that we think should be in adult safeguarding laws.

Why are words and their meanings important in adult safeguarding?

Stophello Words Person Ogy Open	This chapter explains certain words and terms that are used in adult safeguarding. It is important that everyone knows what these words and terms mean.
Stop Hello Words Person Ogy Open	Some words and terms in this report are ones that you will know already. But some terms mean something different when we talk about adult safeguarding.
Words Person Ogy Open	Many words used in adult safeguarding have different meanings in different places.

Image: series of the	Some countries use different words. This is because adult safeguarding has moved forward at different speeds in different places.
	For example, in America, they say "elder abuse". In Ireland, we think the words "elder abuse" make older people sound weaker or less capable than younger people.
stop Hello Sor Words Person Open	Even within Ireland, bodies do not agree on the meanings of some words that are used in adult safeguarding laws and policies.
Words Person Day Open	The words in this report need to have the same meaning throughout the report.

Law	Safe	This is because they may become part of future laws about adult safeguarding.
Stop Hello Fax Words Person Ogy Open		We want all the words to mean the same thing to everyone, so that the laws we suggest are clear.
Law		Laws must be certain and easy to understand. The words in adult safeguarding laws must have a clear meaning.
Stop Hello Words Person Ogy Open	Safe Guarding	It is very important to be careful when choosing the words used in adult safeguarding.
Rights		 The words must: respect the rights of the people the laws are meant to protect, and

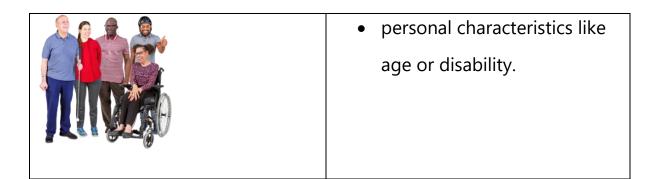
1	6	
 Image: A second s	- And -	
 Image: A second s		
 Image: A second s		
1		

 be easy for everyone to understand, especially people who work with atrisk adults.

Recommendations

How should "adult at risk of harm" be defined?

Stop Lello For	We recommend that "adult at risk of harm" ("at-risk adult" for short)
Person Ogy Open	is the term that should be used in adult safeguarding laws.
Law	This is how we recommend that "adult at risk of harm" should be defined in adult safeguarding laws:
Guarding	 An "adult at risk of harm" is a person who needs support to protect themself from harm. This may be because of: a physical condition a mental condition life circumstances

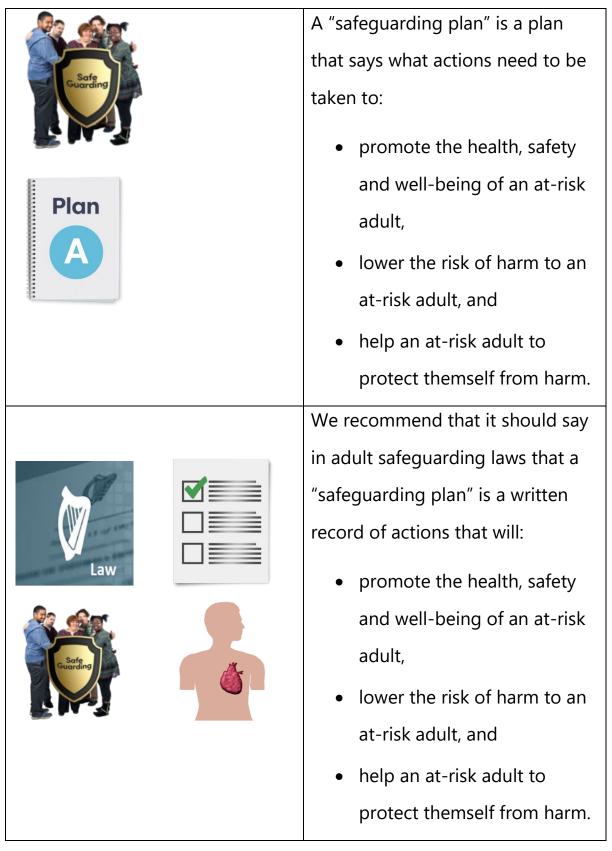


How should "safeguarding" be defined in adult safeguarding laws?



How should "safeguarding plan" be defined in adult safeguarding

laws?



How should "capacity" be defined?

	We recommend that capacity
	should be defined the same way in
	adult safeguarding laws as in the
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Assisted Decision-Making
Number 64 of 2015	(Capacity) Act 2015.
Assisted Decision-Making (Capacity) Act 2015	
	Capacity in the 2015 law means
	being able to:
	<ul> <li>understand information to</li> </ul>
	make a decision,
	<ul> <li>remember that information</li> </ul>
Yes A	to make a choice,
No	<ul> <li>think about that information</li> </ul>
	when deciding what to do,
	and
	<ul> <li>communicate the decision.</li> </ul>

#### How should "harm" be defined?



	We recommend that it should say
	in future adult safeguarding civil
	laws that "harm" means:
	<ul> <li>assault, poor treatment or neglect that affects health, safety or well-being,</li> <li>sexual abuse, or</li> <li>damaging or taking belongings through fraud, stealing or manipulating.</li> </ul>
	We recommend that it should say
	in future adult safeguarding
	criminal laws that "harm" means:
<image/>	<ul> <li>harm to a person's body or mind, including pain or unconsciousness,</li> <li>any injury to a person's physical, mental, intellectual, emotional health or well- being, or</li> <li>any loss of a person's money or belongings.</li> </ul>

## How should "reportable harm" be defined?

"Reportable harm" means harm that the authorities must be told about because it is very serious. (We talk about this in chapter 9.)
We recommend that it should say in new adult safeguarding laws that "reportable harm" means: assault, neglect or poor treatment in a way that seriously affects an at-risk adult's health, safety or well- being,
<ul> <li>sexual abuse of an at-risk adult, or</li> <li>loss or serious damage of something belonging to an at-risk adult.</li> </ul>

## How should "neglect" and "self-neglect" be defined?

	"Neglect" is abuse that happens
	when someone's needs are not
	looked after.
	There are different kinds of
	neglect, including:
	<ul> <li>self-neglect: if you do not</li> </ul>
	look after your own needs.
	• physical neglect: if your body
	is not cared for.
	medical neglect: if doctors
	do not treat your health
	problem.
	We recommend that "neglect" in
Safe	new adult safeguarding laws
ALERT	should mean:
	<ul> <li>not doing enough to protect</li> </ul>
	an adult from harm that
	could have been prevented,
	<ul> <li>not giving an adult enough</li> </ul>
	food, clothes, heat or
	medical help, or

Law	<ul> <li>not trying to get help from health, social welfare or housing services if you cannot help the adult yourself.</li> </ul>
Law	We recommend that "self-neglect" should be defined in adult safeguarding laws.
	We recommend that "self-neglect" should mean not being able or not being willing to look after your own physical, mental or social needs, when this affects your well- being.
<image/>	<ul> <li>We recommend that there should be guidance in the law about:</li> <li>safeguarding at-risk adults who are not looking after themselves, and</li> <li>how to support and offer care to adults who are not looking after themselves.</li> </ul>

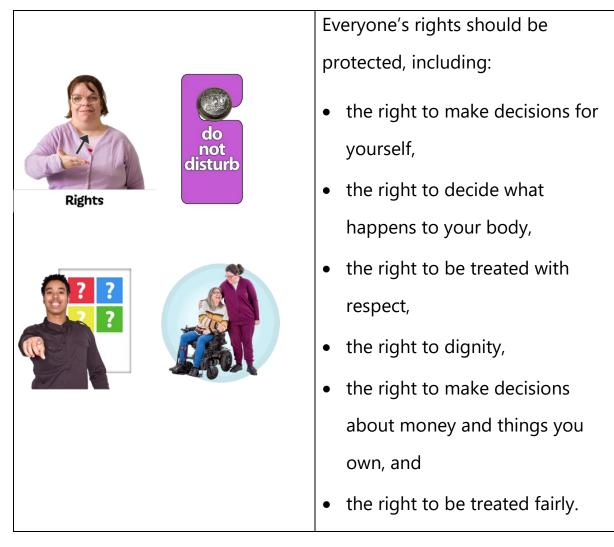
## Chapter 3: Guiding principles underpinning adult safeguarding legislation

## What is chapter 3 about?

This chapter is about the general principles that adult safeguarding laws should be based on. The Safeguarding Body and its staff should base their actions and behaviour on these general principles.

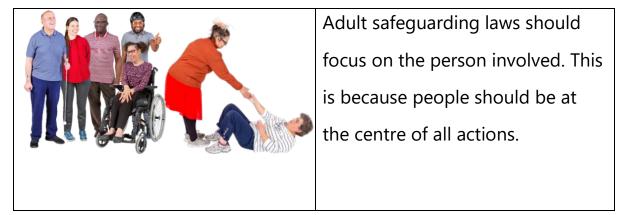
#### Recommendations





## What rights should be protected by adult safeguarding laws?

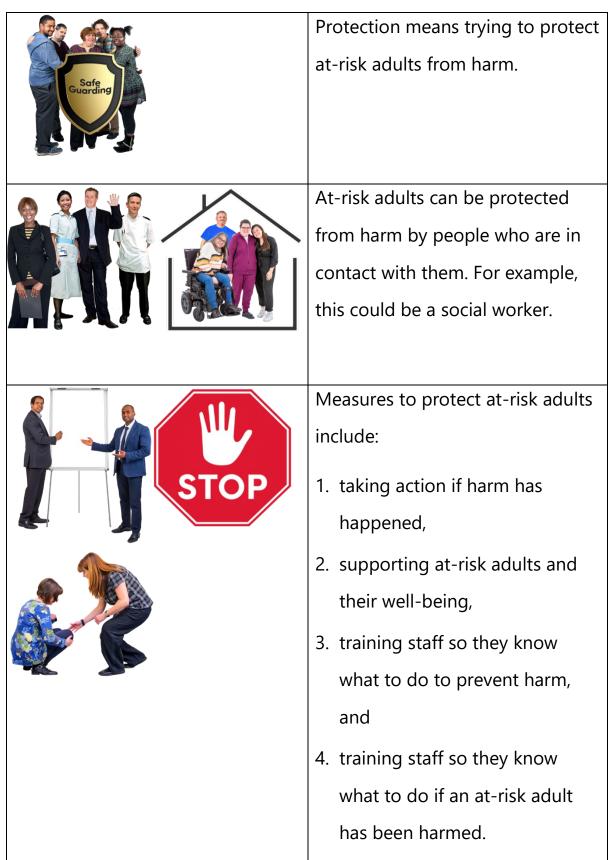
#### Why should adult safeguarding laws focus on the person?



	This means that everyone can make decisions for themselves. It also means supporting someone when making a decision.
Day Centre	At-risk adults should be told about all the available options for services and care. This way, they can choose what they think is the best option for them. This is called informed consent.
	At-risk adults should be able to take part in decisions that affect them. They should play as active a role in society as possible.
	Focussing on the person also means making sure that at-risk adults have independent advocates. (We explain this more in chapter 8.)

Yes         No         No	Independent advocates say what views the at-risk adult has on things that affect them. The will and preferences of at-risk adults should always be taken into account.
Rights	At-risk adults' rights and options should be explained in clear language.
	At-risk adults should be consulted at every step of an adult safeguarding process.

### What does protection have to do with adult safeguarding?



#### What is prevention?

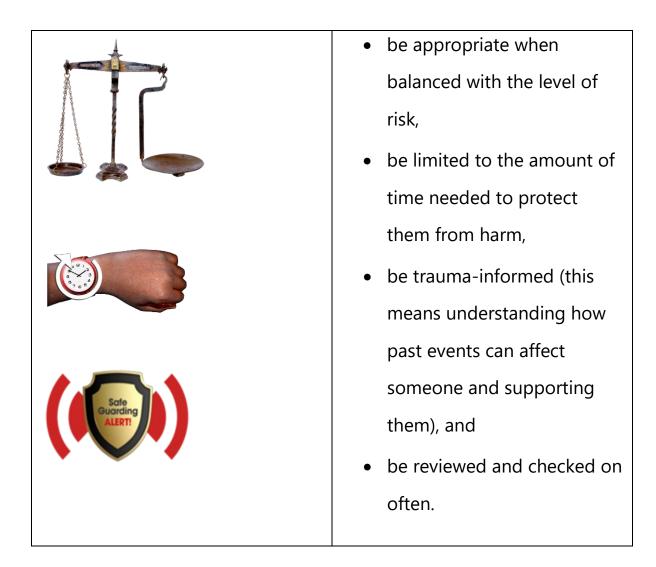


This means taking actions to:

- make sure that safeguarding measures are in place, and
- prevent abuse or neglect from happening in the first place.

## What does proportionality have to do with adult safeguarding?

isorer in the second seco	Proportionality means that actions taken to protect at-risk adults from harm must interfere with their rights as little as possible. It is important to balance these two things.
Rights	<ul> <li>This means that actions must:</li> <li>be needed,</li> <li>affect at-risk adults' freedom as little as possible,</li> </ul>



#### What is working together?

	This means different people and
	bodies working together to
	ensure that at-risk adults are
	properly safeguarded.

## What is taking responsibility?

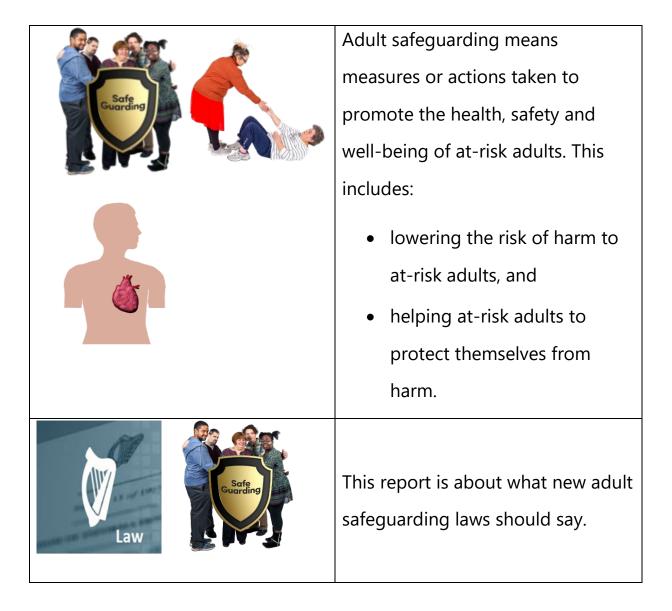
	Taking responsibility is important.
Report Report Report Report	It means that bodies and people that protect at-risk adults from harm should:
Safe Guarding ALERT	<ol> <li>make reports about their work, and</li> <li>be held responsible if they do not protect at-risk adults from harm in their work.</li> </ol>
	<ul> <li>Taking responsibility is also about transparency. Transparency means making sure that people can easily see how things work in adult safeguarding. Everyone should know:</li> <li>who is supposed to do what, and</li> <li>why they are supposed to do this.</li> </ul>

## Chapter 4: A rights-based adult safeguarding framework

#### What is chapter 4 about?

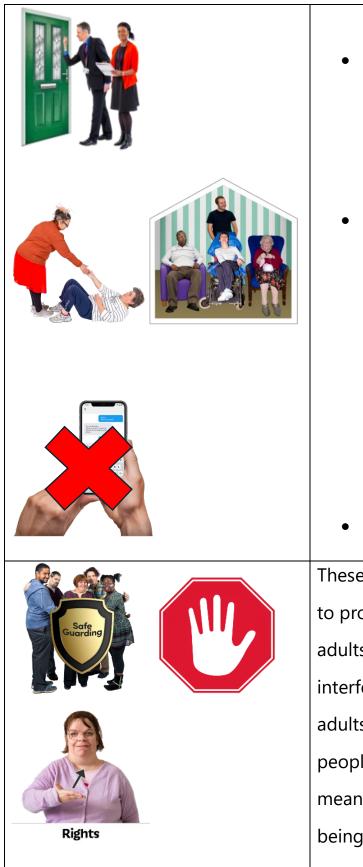
This chapter is about:

- the rights that at-risk adults and other people have, and
- how we think new adult safeguarding laws should protect rights.



#### How are rights relevant to adult safeguarding?

Law Rights	When making new adult safeguarding laws, we must think carefully about the rights that at- risk adults and other people have.
Rights	Thinking about rights is also very important when we are deciding what adult safeguarding interventions should be in the new laws.
	Adult safeguarding interventions are serious actions that may be taken by: • the Safeguarding Body, and • in some cases, the Gardaí, to improve a situation and protect an at-risk adult's rights.
	<ul> <li>These interventions include:</li> <li>a power to enter and inspect certain places called "relevant premises",</li> </ul>



- a power to access at-risk adults in places like private homes,
- a power to remove an at-risk adult from where they are, and transfer them to a place where health or social care services are provided, or another place that a court has approved, and
- no-contact orders.

These interventions are designed to protect the rights of at-risk adults. However, they could also interfere with the rights of at-risk adults, and the rights of other people. Interfering with a right means stopping someone from being fully able to use their right.

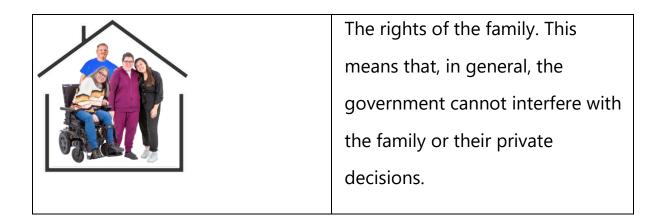


# What rights do at-risk adults and other people have under the Constitution?

Law Rights	The Constitution is the main way that rights are protected in Ireland.
Rights	<ul> <li>The Constitution says that:</li> <li>the government must protect people's rights, and</li> <li>the government should not interfere with people's rights any more than needed.</li> </ul>
Rights	The Constitution protects lots of the rights that at-risk adults and other people have. Here are some examples:
The right to life	The right to life.

The right to liberty	<ul> <li>The right to freedom. This means that a person's freedom can't be taken away unless:</li> <li>a law says so, and</li> <li>there is a good reason for taking away the person's freedom.</li> </ul>
do not disturb	The right to privacy. This means that everyone has the right to be left alone and have their own personal space. The right to bodily integrity. This
	means that everyone has control over their own body and can decide what happens to it.
	The right to make your own decisions.

	The right to dignity. This means that everyone must be treated with respect.
	The right to be protected as a person. This means protecting a person's physical, mental, and emotional well-being.
My House	The right to security of the home. This means that a person's home is their safe space, whether they own the home themselves or not.
	The right to be treated equally by the law. This does not mean that everyone must be treated exactly the same. The government can treat people differently if there is a good reason to do so.



## Is it acceptable to interfere with rights under the Constitution?



The Constitution protects lots of rights, including all of the rights we have explained above.

However, these rights:

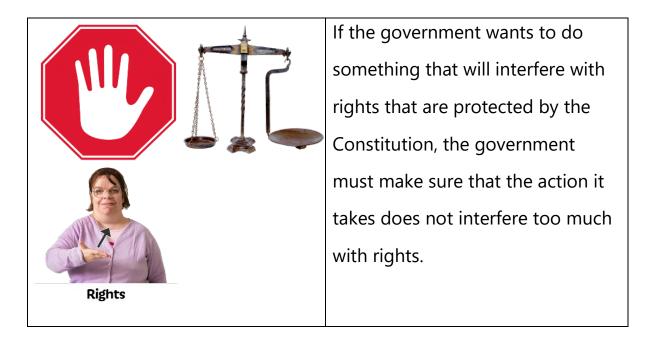
- have limits, and
- can be interfered with if there is a good enough reason.

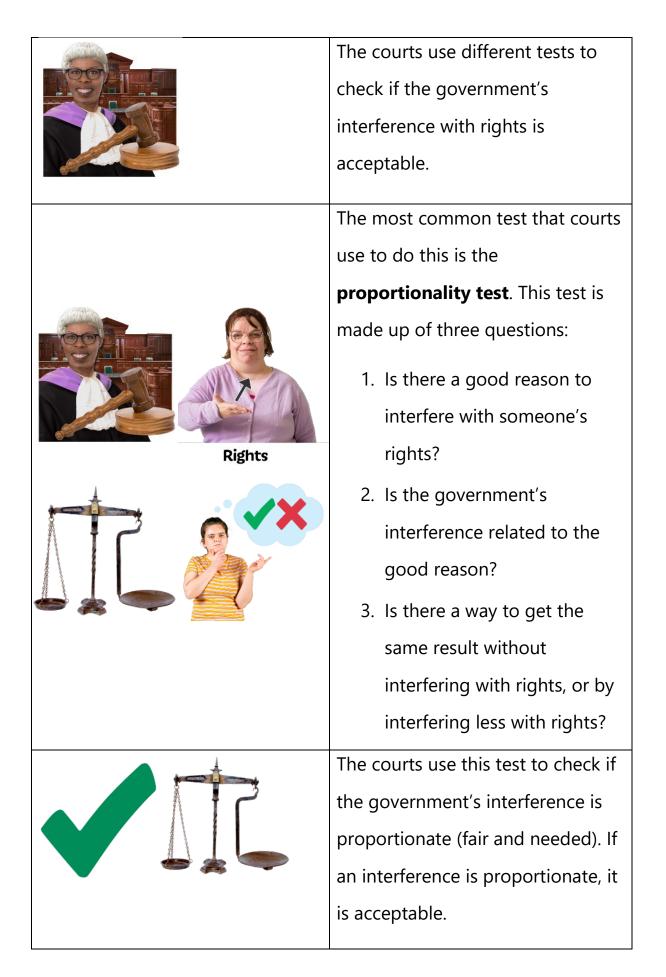
It says this in the Constitution.

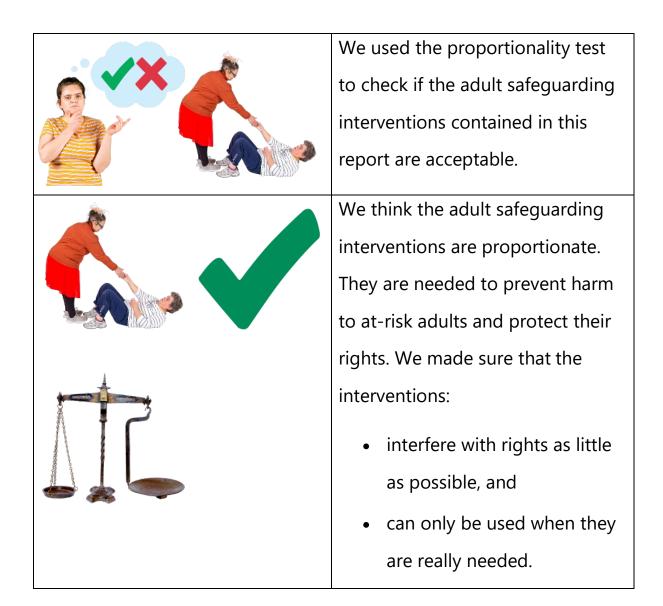


For example, family rights can be interfered with to protect an individual family member from harm.

# How do we know if interfering with rights under the Constitution is acceptable?







#### What other rights do people have?





The United Nations Convention on the Rights of Persons with Disabilities protects the rights of people with disabilities. These rights are also important for adult safeguarding, even though not all at-risk adults have disabilities.



Ireland has agreed to follow the United Nations Convention on the Rights of Persons with Disabilities. We thought about these rights when we were thinking about what new adult safeguarding laws should say.

How are all of these rights relevant to new adult safeguarding laws?





We based all of our recommendations on the rights that we talked about in this chapter.

# Recommendations



We recommend that when a court is deciding whether to allow the Safeguarding Body or the Gardaí to use a safeguarding intervention, the court must make sure that it interferes with people's rights as little as possible.

# Chapter 5: A Safeguarding Body: functions, duties and powers

## What is chapter 5 about?

This chapter is about why we need a Safeguarding Body, and what powers it should have. The Safeguarding Body would be responsible for adult safeguarding in Ireland.

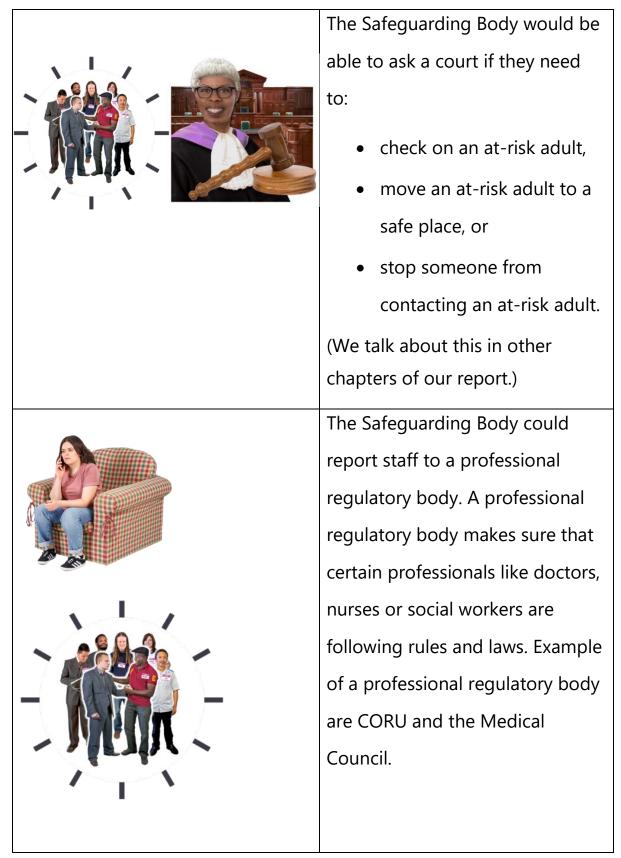
# Why are we talking about this?

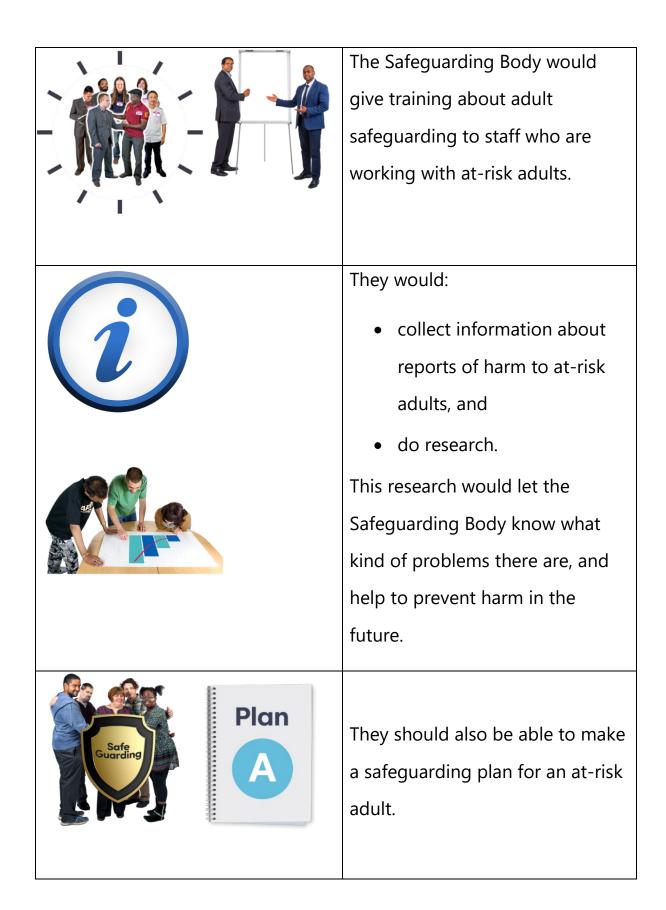
the second secon	In Ireland, lots of organisations like the HSE and the Gardaí have a responsibility to prevent harm to at-risk adults. However, there is no one specific organisation that has a responsibility to prevent harm to
	at-risk adults.
	We think there should be one organisation responsible for adult safeguarding in Ireland. We call this the Safeguarding Body.

# What would the Safeguarding Body do?

Sofe Guarding ALERT!	The Safeguarding Body's main job would be to promote the health, safety and well-being of at-risk adults in Ireland.
Safe Guarding	It would work to prevent harm to at-risk adults.
	It would investigate reports made by people who know or think that an at-risk adult has been harmed.
	It would investigate reports of harm to at-risk adults when there is no crime involved.

## How would the Safeguarding Body do its job?





# What is a safeguarding plan?

Plan Plan (A)	A safeguarding plan would be made if the Safeguarding Body had concerns about an at-risk adult.
STOP	The safeguarding plan would say how harm to the at-risk adult can be prevented. It would also say what can be done if an at-risk adult is harmed.
	The Safeguarding Body can make the safeguarding plan along with other services that an at-risk adult attends.

# How will the safeguarding plan be put into action?

	1
	There are lots of things the new Safeguarding Body could do to make sure that a safeguarding plan is followed.
	They could help the at-risk adult get in touch with an independent advocate.
Rights	An independent advocate is someone who will help an at-risk adult exercise their rights.
	The Safeguarding Body could pass some cases onto other services that could better support the at-risk adult.
	The Safeguarding Body should be able to make applications to the court. They could also help the at-risk adult to make an application to court themselves.

## Recommendations



Law	We recommend that the new adult safeguarding laws should give the Safeguarding Body the powers it needs to do its jobs properly.
	This might mean taking the at-risk adult away from a dangerous situation or making an application to a court.
Plan       Safe       Safe       Safe	We recommend that the Safeguarding Body should be able to make a safeguarding plan if necessary.
	We recommend that the Safeguarding Body should train certain professionals and staff of certain organisations about keeping at-risk adults safe from harm.

We recommend that the Safeguarding Body should do research about keeping at-risk adults safe from harm.
We also recommend that the Safeguarding Body should collect information about harm to at-risk adults. This will help the Safeguarding Body to learn what • it, • the government, and • other organisations need to do to prevent harm to at- risk adults.

# Chapter 6: Organisational and regulatory structures – A Safeguarding Body and powers of various regulatory bodies

#### What is chapter 6 about?

This chapter is about who should be the new Safeguarding Body.

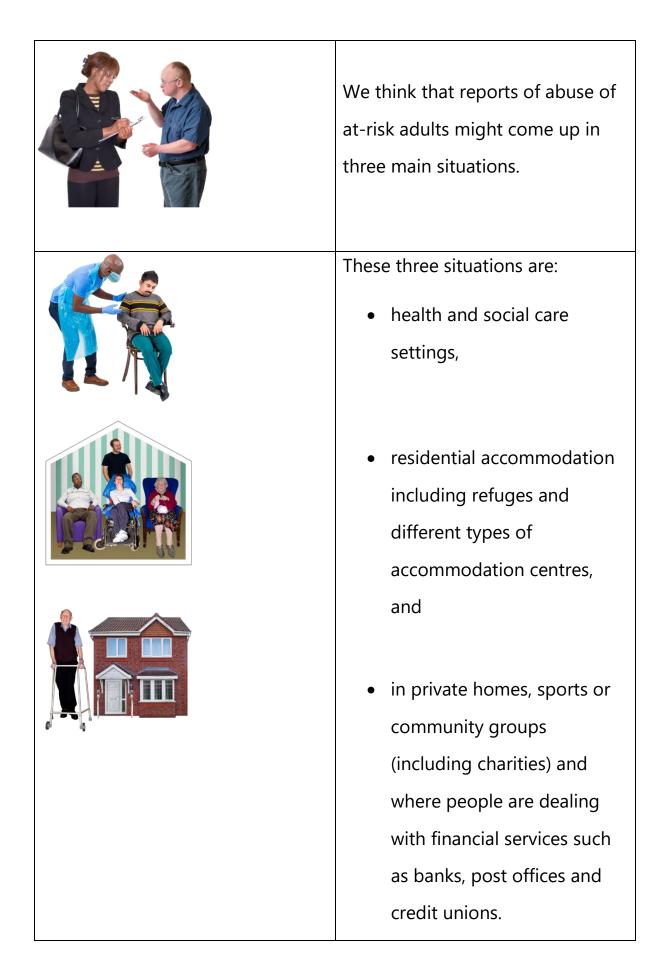
We also talk about whether a new regulator is needed for adult safeguarding.

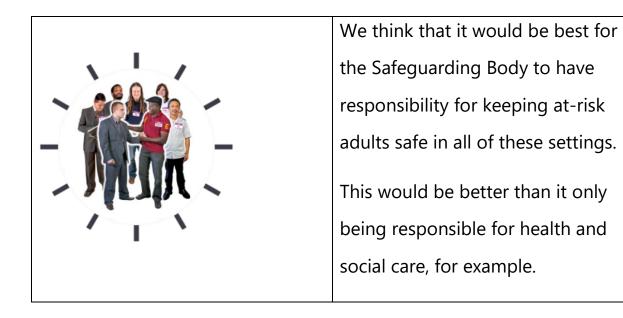


#### Why is this important?

Currently in Ireland, there is no organisation under the law that is responsible for:

- receiving reports about abuse or neglect of individual at-risk adults, and
- taking steps to prevent harm to at-risk adults, even where there may not have been a crime.





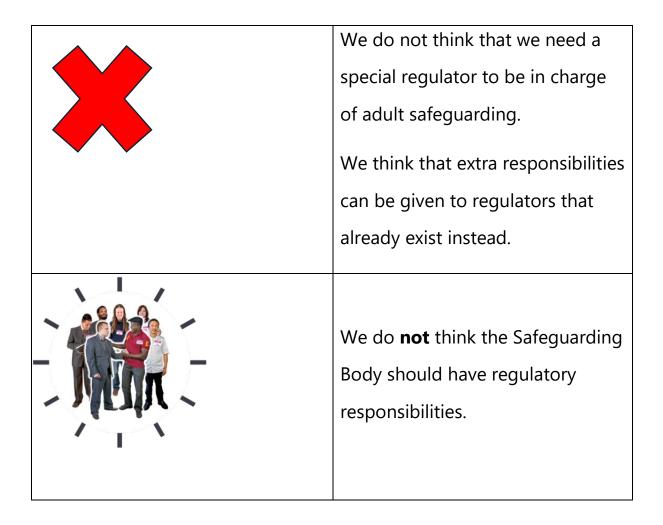
# Who should the Safeguarding Body be?

5	In chapter 5, we talk about the responsibilities, duties and powers that we think the Safeguarding Body should have.
	<ul> <li>For example, we recommend that the Safeguarding Body should:</li> <li>promote the health, safety and well-being of at-risk adults, and</li> <li>deal with reports made by people who know or think that an at-risk adult has been harmed.</li> </ul>

The Safeguarding Body could be:
• a new organisation set up
by law, or
• set up by law inside an
organisation that already
exists.

# What is a "regulator"?

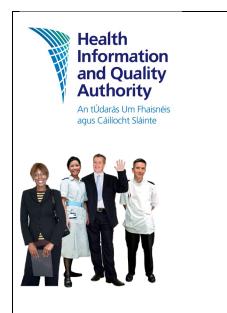
	Regulators set standards for the services they are in charge of, and make sure that these services meet the standards to do their jobs well.
Health Information and Quality Authority An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	<ul> <li>Here are some examples:</li> <li>HIQA is in charge of residential centres for older people (like nursing homes)</li> </ul>
	<ul> <li>and residential centres for adults with disabilities.</li> <li>The Mental Health Commission is in charge of centres for people with mental health disorders.</li> </ul>



#### Recommendations

We recommend that there should be a social work-led Safeguarding Body.
The Safeguarding Body should be responsible for dealing with reports made by people who know or think that an at-risk adult has been harmed.

	We think that it would be best for
	the government to decide who
	the Safeguarding Body is. This is
	because there are lots of different
	things to think about.
	If the government cannot decide
	this straight away, we think that
	the Safeguarding Body should be
	set up by law inside the HSE –
	until the government decides.
	Our recommendations in this
	report should apply no matter
	who the Safeguarding Body is.
- Mether	
	We recommend that the
	regulators that exist already
	should be in charge of making
	sure that social work-led adult
	safeguarding services do their
	jobs well.
	<b>,</b>



We think that this could be done by changing the law to:

- give more responsibilities to HIQA, or
- give more responsibilities to a group of regulators.

# **Chapter 7: Imposing safeguarding duties on certain** service providers

## What is chapter 7 about?

This chapter is about the new rules that are needed to make sure that relevant services are doing their job to safeguard at-risk adults. We talk about:

- service providers (a "service provider" is a provider of a relevant service), and
- relevant services (a "relevant service" is any work where staff are likely to come into contact with at-risk adults. For example, staff working in residential centres or day services for adults).

Why are we talking about this?	
Day Centre	At-risk adults use lots of different services.
	There are different laws
100	depending on which service you
ANY	are looking at. Some services are
an our court	not covered by any laws. We think
Law	the same laws should apply to all
LCIVY	relevant services.
13	33

#### V

# What are some examples of relevant services?

Day Centre	Day services.
	Nursing homes.
	Residential centres for people with disabilities.
TAXI/PRIVATE       Image: Second	Someone who drives an at-risk adult to a service.

# How can we prevent harm to at-risk adults?

C C C C C C C C C C C C C C C C C C C	We think that all service providers should have to check for any dangers to at-risk adults and write down how they will manage those dangers. This is called a "risk assessment".
	We think that all relevant services should tell everyone how they prevent harm to at-risk adults with a document that everyone can see. This is called an "adult safeguarding statement".
Safense         Construction	Where an adult is at risk of harm, we think that service providers should prepare a plan to keep them safe. This is called a "safeguarding plan".
	We think that relevant services should learn how to spot danger or harm to at-risk adults, and how to stop it.

Service providers should train
their staff about how to spot
danger and harm to at-risk adults,
and how to stop it.

# Who should check that the new laws are being followed?

	We think regulators should check to see that the safeguarding duties in standards and laws are being followed.
Health Information and Quality Authority An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	Regulators set standards for the services they are in charge of, and make sure that these services meet the standards. An example of a regulator is HIQA.
	If the rules are not being followed, the regulatory body should be able to get a court order to make the service provider follow the rules properly.

# Recommendations

	We recommend that new laws
	should include a list of relevant
	services. The government should
	be able to add to this list in the
	future. This makes sure that all
Day Centre Law	types of services are covered by
	the new laws.
And .	We recommend that service
	providers should have
	safeguarding duties. Some of
Law	these duties should be in the new
	adult safeguarding laws.
	We recommend that relevant
Safe Guarding	services must carry out a risk
ALERT	assessment. Everyone should be
	able to see this document.
	We recommend that all relevant
Plan A	services should have a
	safeguarding plan. Everyone
	should be able to see this plan.

	We recommend that relevant services should train their staff about how to spot danger and harm to at-risk adults, and how to stop it.
TAXI/PRIVATE       Image: Second	We recommend that the law should say that taxi drivers should be trained about how to spot danger and harm to at-risk adults, and how to stop it.

# **Chapter 8: Independent advocacy**

#### What is chapter 8 about?

This chapter is about independent advocacy.

An independent advocate is someone who will help adults, including atrisk adults, to:

- exercise their rights,
- express their own opinions, and
- make their own decisions about what they need.

They are independent because they are not a member of the adult's family and they do not provide care to the adult.

Sometimes adults, including at- risk adults, might have difficulties explaining their opinions or telling others what they want.
An adult might not have a family member to help them express what they need to other people, for example, doctors or social workers.

#### Why are we talking about this?

Yes	Family members might be biased
	and might tell others what they
No	think, instead of what the adult
	thinks.
	In Ireland, only certain people
	have a legal right to an
	independent advocate.
	These include:
	<ul> <li>older adults,</li> </ul>
	<ul> <li>adults with disabilities, and</li> </ul>
	<ul> <li>adults with mental disorders</li> </ul>
	who live in residential centres.
	An independent advocate can
	help an at-risk adult to make their
	own decisions by:
	<ul> <li>telling them about their</li> </ul>
	rights,
	<ul> <li>supporting them to express</li> </ul>
	their own opinion, and
	<ul> <li>helping them to engage</li> </ul>
	with the Safeguarding Body
Loren	and other professionals, for

example, doctors or social
workers.

# What laws do we have in Ireland about independent advocacy?



# How could independent advocacy be better in Ireland?



	These laws are all different.
	Older adults in residential centres have stronger rights to access independent advocacy than:
Rights	<ul> <li>adults with disabilities who live in residential centres, and</li> <li>adults with mental disorders who live in residential centres.</li> </ul>
	Not every adult who may be an at-risk adult has a legal right to access to an independent advocate. For example, adults who attend day services do not have a legal right to access independent advocates.

#### What advocacy services does Ireland have right now?









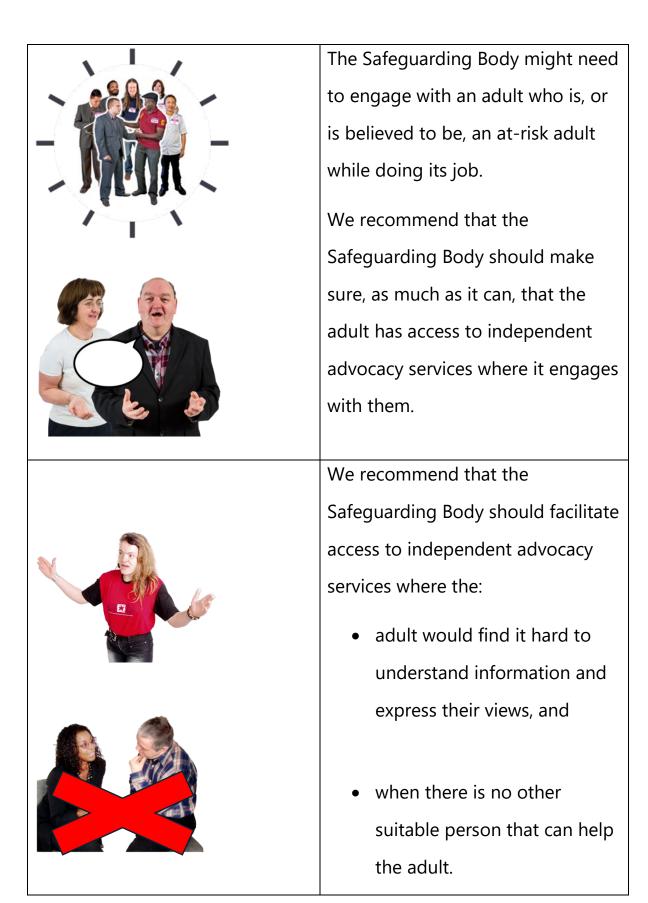
There are some independent advocacy services in Ireland right now. These groups work with different groups of people depending on their needs. Some examples are:

- National Advocacy Service for People with Disabilities (NAS) advocate for people who have a disability.
- Patient Advocacy Service help people make a complaint about a hospital or nursing home.
- Sage Advocacy advocate for older people and other atrisk adults and healthcare patients if there is nowhere else for them to go.
- Inclusion Ireland advocate for people with an intellectual disability.

There are also other organisations
that can provide independent
advocacy.

#### Recommendations





the second secon	If the government brings in new laws for social care, we recommend that they should think about requiring the HSE to make sure that there is access to independent advocacy for social care services.
	We recommend that the government should think about whether independent advocates or independent advocacy services should be regulated. We recommend that the Safeguarding Body should publish a code of practice with rules that independent advocates should follow when they are supporting adults who are, or are believed to be, at-risk adults.

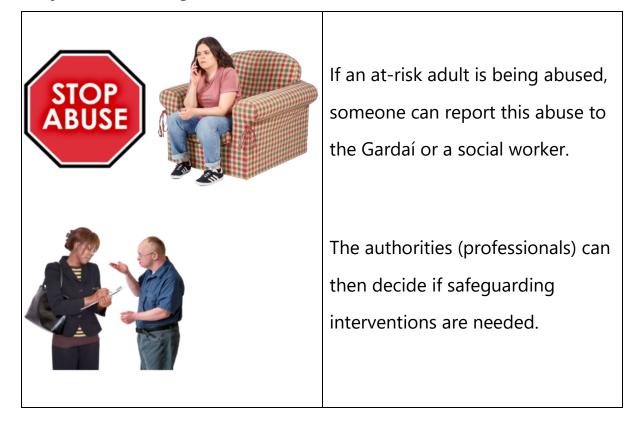
### **Chapter 9: Reporting models**

#### What is chapter 9 about?

In this chapter, we look at and explain:

- how people report abuse;
- how the law can protect people who report abuse.

#### Why are we talking about this?





It is important to report abuse as:

- it can stop the abuse happening again,
- it can help other at-risk adults who are also being abused, and
- it can help the authorities find out where lots of abuse may be happening in one place, such as a nursing home.

#### Where can abuse happen?

Abuse can happen in many different places. For example, it can happen:
Where a person lives.

Day Centre	In day care settings. (This is a place where someone might go to do activities during the day.)
	In healthcare settings, such as a hospital.
Bank	Where someone is using financial services, such as a bank or a post office. (Financial abuse might happen here. We explain this in chapter 14.)
	In the community, such as at a church or a club.

#### Who can report abuse?



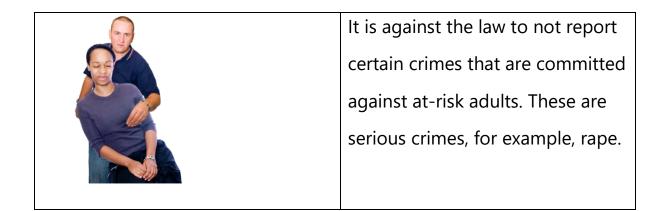
<image/>	<ul> <li>It is important that:</li> <li>everyone knows how to report abuse, and</li> <li>there are clear rules in place for everyone to follow when they report abuse.</li> <li>There are many reasons for this.</li> </ul>
	If everyone follows the same rules for reporting abuse, it makes reporting quicker and easier for everyone.
	People are more likely to notice signs of abuse.
	It will make it easier for the government to gather information about how many at-risk adults are being abused.

### Why is it important to have clear reporting procedures?

Professionals can go to training
about these things, so everyone
knows the right way to report
abuse of at-risk adults.

### How does reporting work in Ireland?

Yes No Vo	Most of the time in Ireland, someone has the choice to: • report, or • not report, abuse of an at-risk adult.
<image/>	If someone works for the HSE and knows or thinks that an at-risk adult is being abused, they must report this abuse. HSE Staff must report this to the <b>HSE</b> <b>Safeguarding and Protection</b> <b>Team.</b> Other organisations, such as the Gardaí, can also report to the HSE Safeguarding and Protection Team.



#### What are the problems with the way reporting works in Ireland?

There are gaps in the law when it comes to reporting abuse of at- risk adults in Ireland. These gaps mean that some abuse is not reported.
Some abuse that happens in the community, for example neglect or emotional abuse, does not need to be reported under the law.
Private providers of care do not need to report abuse unless it is very serious. An example of a private provider would be private home care services.

Health	The Health, Information and
Information	Quality Authority is called HIQA
and Quality Authority	for short. It is their job to make
An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	sure that care services run safely
	and properly. However, HIQA
	cannot investigate individual
	complaints or reports.

## Should we have mandatory reporting in Ireland?

There are times when someone must report abuse. We call this 'mandatory reporting'.
There are pros and cons to mandatory reporting. This means that there are positive things about it and negative things about it.

### What are the pros of mandatory reporting?

More people will report abuse because they must do it.
Abusers will be put off because they are more likely to be reported and get caught.
People will be better at noticing signs of abuse because they will be trained to spot it. This will also help stop abuse early.

### What are the cons of mandatory reporting?

	It may affect the at-risk adult's
	privacy and their personal choice
do not	to report abuse or not.
disturb	
	At-risk adults might trust
	healthcare workers less.
	They might not ask for help
Start Start	because they might be afraid their
2	situation will be reported.
	More at-risk adults might be
	moved to residential centres.
	At-risk adults who self-neglect
	may be moved to a residential
	centre against their wishes.
	Self-neglect means not being able
	or not being willing to look after
	your own physical, mental or
	social needs, to the point where it
	affects your well-being.

It can be expensive to run mandatory reporting.
Reports might have to be made to many different organisations.

### How can the law protect people who report abuse?

If a mandated person tells the
Safeguarding Body about the
abuse or harm, the law could
protect the mandated person. For
example, the law could say that
the mandated person should not
be sued for doing this.

#### Recommendations

Law	We recommend that more things should be added to the existing laws about reporting, such as: • financial abuse, • neglect, and • emotional abuse.
<image/>	We recommend that certain people should have to report abuse of at-risk adults. We call these people "mandated persons". For example, doctors, nurses, and social workers should be mandated persons. We recommend that all people working with at-risk adults should be mandated persons.
	We recommend that it should not be a crime if a mandated person does not report abuse of an at- risk adult.

	We recommend that mandated
	persons do not need to report
	adults who self-neglect.
	However, we recommend that
	mandated persons should report
	self-neglect when the at-risk adult
	cannot make their own decisions.
	We recommend that if an at-risk
	adult does not want a mandated
	person to report abuse, then the
	abuse should not be reported.
	This is only if the mandated
	person reasonably believes that
	the at-risk adult has the ability to
	make their own decisions.
	We recommend that mandated
	persons should get regular
	training so that they are able to
	spot signs of abuse.
-	



# Chapter 10: Powers of entry to and inspection of relevant premises

#### What is chapter 10 about?

This chapter is about giving the staff of the new Safeguarding Body a power to enter and inspect "relevant premises". We explain what relevant premises are below.



#### What is a power to enter and inspect relevant premises?



A power to enter and inspect relevant premises would let staff of Safeguarding Body go into a relevant premises to check:

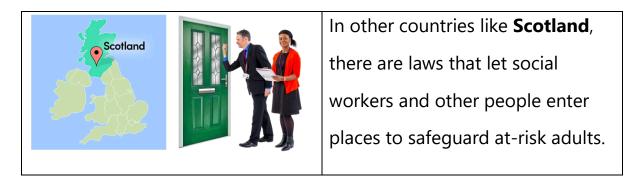
- the health, safety and wellbeing of at-risk adults, and
- whether there is any abuse or neglect of at-risk adults.

# What powers do professionals already have in Ireland to enter relevant premises?



FE	The HSE Safeguarding and Protection Teams can enter certain places that are run or funded by the HSE.
	The HSE Safeguarding and Protection Teams do this to investigate reports that at-risk adults are being abused.
Law HE	However, there are no laws that allow the HSE Safeguarding and Protection Teams to do this. They rely on the place letting them in.
Law	There is a gap in the law because there is no legal power for professionals to enter places to check on individual at-risk adults.

#### What do other countries do?



# Why do we need a power to enter and inspect relevant premises in Ireland?



# What rights are affected by a power to enter and inspect relevant premises?





#### Recommendations



	<ul> <li>this risk is because of abuse or neglect, and</li> <li>they need to enter to check on the at-risk adult.</li> </ul>
	We recommend that the staff of the Safeguarding Body should be able to enter any part of the relevant premises. However, they should not be able to enter any separate home of the staff who work at the relevant premises.
<image/>	We recommend that if someone tries to stop the staff of the Safeguarding Body from going into the relevant premises, the staff should be able to ask a judge for a warrant.



We recommend that a warrant to let staff of the Safeguarding Body enter and inspect a relevant premises should last for one month.
We recommend that the warrant should let the staff of the Safeguarding Body bring the Gardaí with them to go into the relevant premises.
We recommend that the Gardaí should be able to help get access to the relevant premises using force. However, they can only use force which is needed.
We recommend that when staff of the Safeguarding Body enter the relevant premises, they should be able to look at any documents there, and ask people questions.

	We recommend that the staff of
	the Safeguarding Body should:
	• explain the power to the at-
	risk adult, and
	• tell the at-risk adult why
	they are using the power.
	We recommend that, if the at-risk
	adult agrees, the staff of the
	Safeguarding Body and health or
	social care workers can:
	• talk privately with the at-risk
	adult, and
	<ul> <li>assess the at-risk adult's</li> </ul>
	health.
	We recommend that it should be
	a crime for someone who works in
	the relevant premises to stop:
	• the staff of the Safeguarding
	Body,
	Gardaí, or
	<ul> <li>people they bring with</li> </ul>
	them,
	from entering a relevant premises.

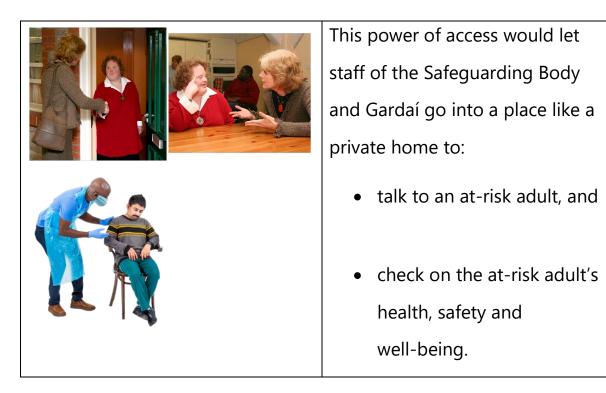
	<ul> <li>We recommend that it should be</li> <li>a crime for someone who works in</li> <li>the relevant premises to give: <ul> <li>the staff of the Safeguarding</li> <li>Body,</li> <li>Gardaí, or</li> <li>people they bring them,</li> </ul> </li> </ul>
<image/>	false information on purpose. We recommend that it should not be a crime for the at-risk adult (or their family or friends) to do any of these things. We recommend that, when there is an application to court for a
	warrant, it should be a crime for someone to publish information that identifies the at-risk adult. However, it should not be a crime for the at-risk adult to do this about themselves.

# Chapter 11: Powers of access to at-risk adults in places including private homes

#### What is chapter 11 about?

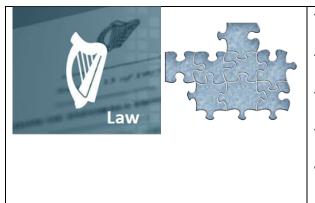
This chapter is about giving the staff of the Safeguarding Body and the Gardaí a power to access at-risk adults in places like people's homes.

# What is a power to access at-risk adults in places like people's homes?



# What powers do professionals already have in Ireland to enter people's homes?





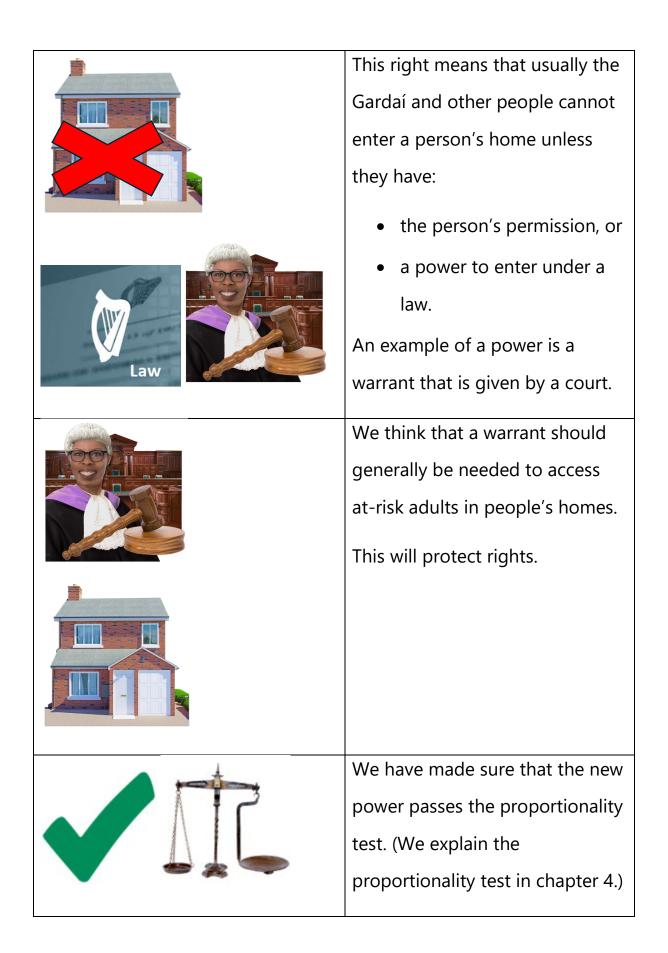
There is a gap in the law because there is no power for professionals to enter places like private homes to check on the health, safety and well-being of an at-risk adult.

#### What do other countries do?

Scotland Final Scotland	In other countries like <b>Scotland</b> , there are laws that let police, social workers and other people enter people's homes to access at-risk adults.
	<ul> <li>These laws let professionals</li> <li>talk to and</li> <li>check on</li> <li>the at-risk adult who they are worried about.</li> </ul>

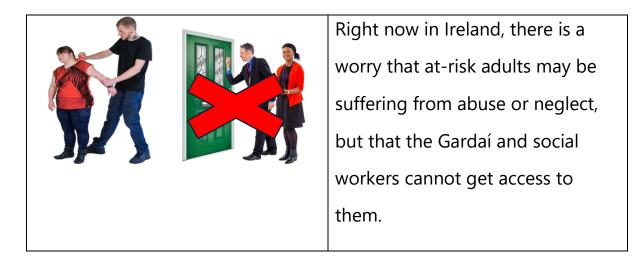
# What rights are affected by a power to access at-risk adults in places like people's homes?

Image: second system       Image: second system         Image: second	We think that a power to access at-risk adults in places like people's homes is needed to protect at-risk adults' rights under the Constitution.
Image: state stat	<ul> <li>For example, this power could let professionals:</li> <li>find out about harm or abuse of at-risk adults, and</li> <li>protect the at-risk adult's right to life.</li> </ul>
Rights         Image: Constraint of the second sec	However, this power could also interfere with rights under the Constitution. In particular, it could interfere with people's right to security of their home.





Why do we need a power to access at-risk adults in places like people's homes?



	For example, this might be because someone is blocking the Gardaí and social workers from coming into the home.
<image/>	If we had laws with a power to access at-risk adults in places like people's homes, it would allow professionals to check: • the health, safety and well- being of at-risk adults, and • whether there is any abuse or neglect of at-risk adults.
	We think that this power is needed to fill the gap in the law. Other people agreed with us that this power is needed.

#### Recommendations



	We recommend that they can
	only apply if they think that:
	• there is a risk to the health,
	safety or well-being of an
	at-risk adult,
	• a warrant for access is
	needed to check on the at-
	risk adult, and
	<ul> <li>they cannot access the at-</li> </ul>
107	risk adult any other way.
	They must give evidence about
	these things.
	We recommend that, when there
Sport Post and Post a	is an application to court for a
	warrant, it should be a crime for
	someone to publish information
	that identifies the at-risk adult.
	However, it should not be a crime
	for the at-risk adult to do this
	about themselves.



	We recommend that the Gardaí
	and the staff of the Safeguarding
	Body should both be there when
	they use the power to access the
	at-risk adult.
	This will let both professionals use
	their skills, and help to make sure
	the power is not used incorrectly.
- All Ag	
	We recommend that the staff of
	the Safeguarding Body and Gardaí
	can be helped by other people
	when they do this. These can be
	health or social care workers or
	anyone else that might be able to
	help.
	We recommend that the staff of
	the Safeguarding Body and Gardaí
	should be able to access the place
	using force. However, they can
	only use force which is needed.

	We recommend that the staff of
	the Safeguarding Body and Gardaí should:
	<ul> <li>explain the power to the at- risk adult, and</li> <li>tell the at-risk adult why they are using the power.</li> </ul>
	We recommend that, if the at-risk adult agrees, staff of the Safeguarding Body and health or social care workers can: • talk privately with the at-risk adult, and • assess the at-risk adult's
	health. We recommend that the Gardaí can ask people questions when they are using the power.

	We recommend that it should be a crime for someone to stop staff of the Safeguarding Body, Gardaí or people they bring with them, from accessing the at-risk adult.
	It would not be a crime for the at- risk adult to stop the staff of the Safeguarding Body, Gardaí or people they bring with them.
	We think that in most cases, this is how the power to access at-risk adults should work. But, we think in really serious and urgent cases, the Gardaí should be able to access at-risk adults straight away.
Law	So, we recommend that adult safeguarding laws should include a new power for Gardaí to access at-risk adults in people's homes, <b>without</b> a warrant.

This power could only be used in certain situations.
<ul> <li>We recommend that the Gardaí should only be able to use this power if they think that:</li> <li>there is an urgent risk to the at-risk adult's life, and</li> <li>there is no time to wait for a court to give a warrant.</li> </ul>
We recommend that the Gardaí can bring other people with them when they use this power. These can be staff of the Safeguarding Body, health or social care workers or anyone else that might be able to help.



We recommend that if the Gardaí use this power, they must write down their reasons for using it, and tell the Safeguarding Body about this as soon as possible.

This power will work in the same way as the power using a warrant that we just explained.

So, we recommend that if the Gardaí use this power, they:

- can use force to access the place if it is needed,
- should explain the power to the at-risk adult, and
- can ask people who are in the place questions.









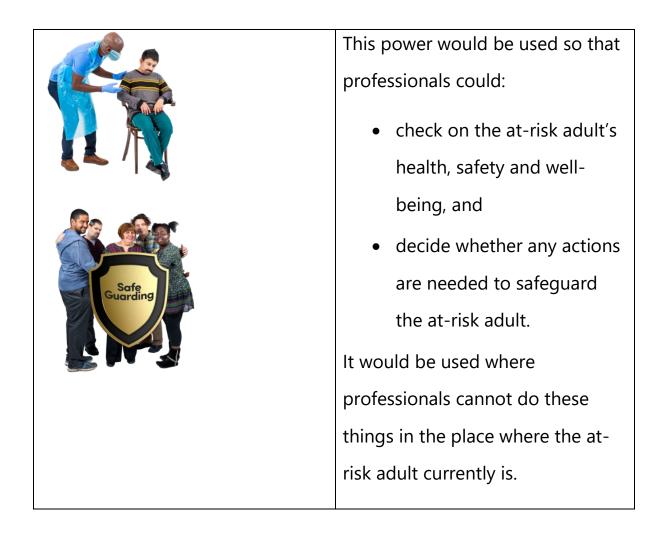
## **Chapter 12: Powers of removal and transfer**

#### What is chapter 12 about?

This chapter is about giving the Gardaí a power to remove an at-risk adult from where they are and move them to a different place. This would be done to assess the at-risk adult's health, safety and well-being.

#### What is a power of removal and transfer?

	A power of removal and transfer would let the Gardaí: • remove an at-risk adult from where they are, and • move them to a different
<image/>	place. The at-risk adult could be moved to: • a place where health or social care services are provided, or • another safe place that the court has approved.



# What powers do professionals already have in Ireland to remove adults from places?

100	In Ireland, there are some laws
ANY -	that let professionals remove
Law	adults from places, like their
	homes.
A REAL PROPERTY OF THE PROPERT	For example, the Gardaí can arrest people for some crimes, and take them to a Garda station.



## What do other countries do?

Scotland View Contraction of the state of th	In other countries like <b>Scotland</b> , there are laws that let social workers remove an at-risk adult from their house for a short time for safeguarding reasons.
	<ul> <li>The social worker must get an order from the court to do this.</li> <li>The social worker must prove that: <ul> <li>the order is really needed, and</li> <li>the situation meets the special test that is written down in the law.</li> </ul> </li> </ul>
	For example, they can only get the order if it is not possible to talk to the at-risk adult, or check on their health, in their home.
	The social worker will take the at- risk adult to a safe place. After this, the at-risk adult can decide to leave whenever they want.

## What rights are affected by a power of removal and transfer?

Fights	We think that a power of removal and transfer is needed to protect at-risk adults' rights under the Constitution.
The right to life	<ul> <li>For example, this power could let professionals:</li> <li>find out about harm or abuse of at-risk adults, and</li> <li>protect the at-risk adult's right to life.</li> </ul>
The right to liberty	However, this power could also interfere with rights under the Constitution. For example, it could interfere with the at-risk adult's right to freedom.
The right to liberty	<ul> <li>This right means that someone</li> <li>cannot usually be detained unless:</li> <li>a law says so, and</li> <li>the law has good reasons</li> <li>for detaining the person.</li> </ul>

	·
	("Detaining" is keeping someone
	in a place without their consent.)
	Although rights are very
	important, they can be interfered
Guarding	with for important reasons. The
	reason for a power of removal and
	transfer is to safeguard at-risk
	adults in very serious cases.
	We have made sure that the new
	power passes the proportionality
	test. (We explain the
	proportionality test in chapter 4.)
	For example, we think that there
RULES	should also be clear rules for
	using the power, written down in
Law	new adult safeguarding laws.
	We also think that a power of
	removal and transfer is needed to
	protect at-risk adults' rights under
Rights	the European Convention on
	Human Rights.
	We have made sure that the new
	power does not interfere too

much with rights under the
European Convention on Human
Rights.

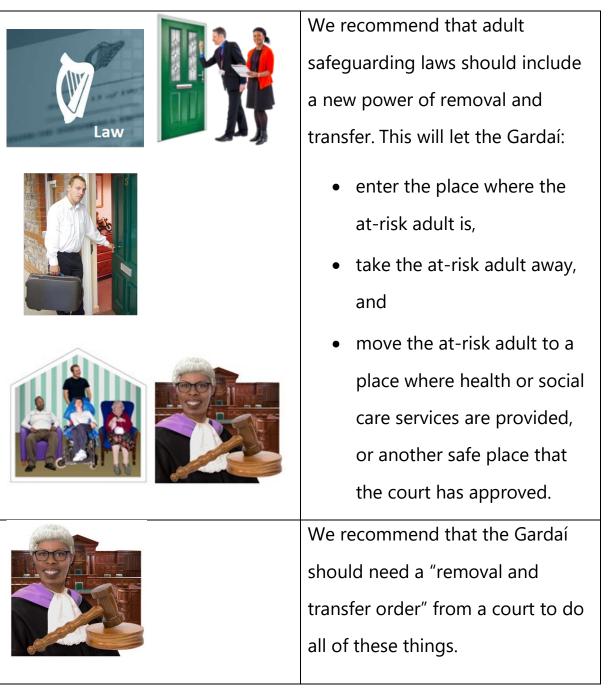
# Why do we need a power of removal and transfer?

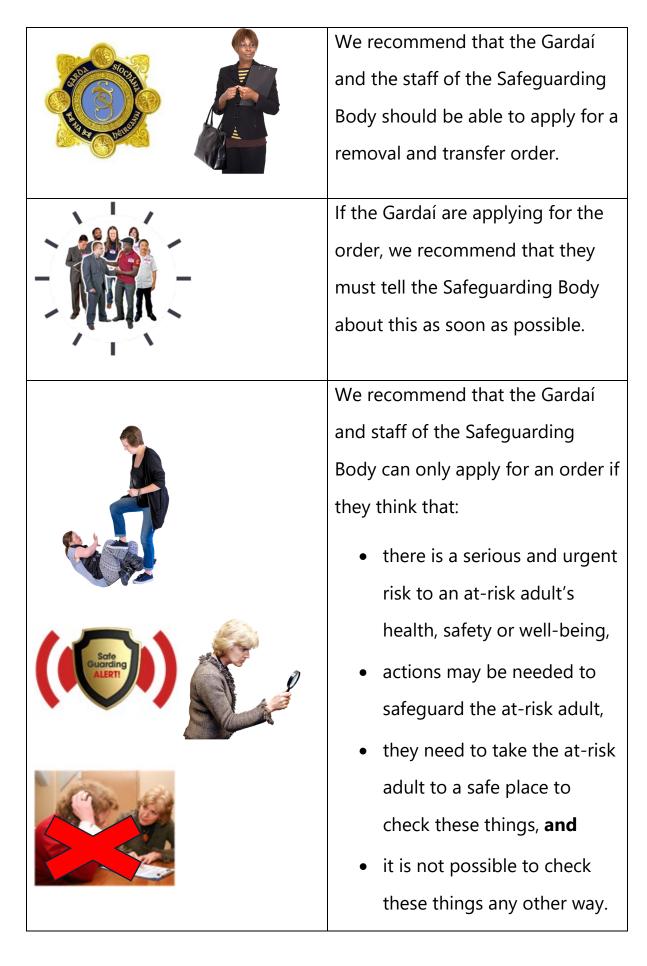
	Right now in Ireland, it may be clear that there is a serious and urgent risk to an at-risk adult, but it is not possible to check on the at-risk adult unless they are removed.
<image/>	<ul> <li>For example:</li> <li>it might be too unsafe or dirty to check on the at-risk adult in the place where they are, or</li> <li>someone might be blocking the Gardaí and social workers from talking to the at-risk adult.</li> </ul>





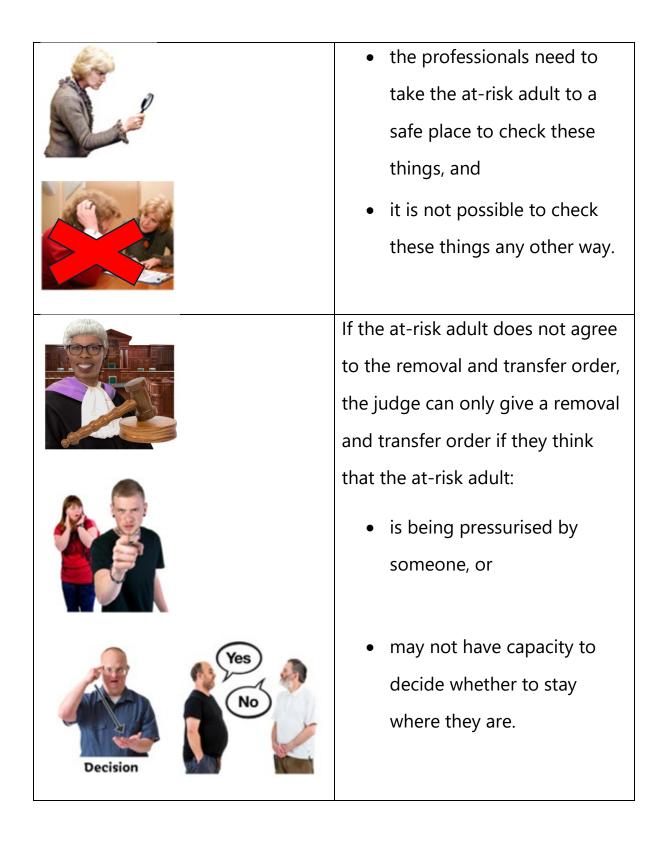
#### Recommendations





	There must be evidence about
	these things from a health or
	social care professional.
	We recommend that before the
	Gardaí or staff of the Safeguarding
	Body apply for a removal and
	transfer order, they must try to see
	if the at-risk adult agrees.
What do	If the at-risk adult does not agree
Do you think the idea is a good one?	to the removal and transfer order,
🙂 Yes 🗌	the Gardaí or staff of the
Not sure	Safeguarding Body can only apply
	for it if they think the at-risk adult:
	<ul> <li>is being pressurised by</li> </ul>
	someone, or
	<ul> <li>may not have capacity to</li> </ul>
Yes No	decide whether to stay
	where they are.
	"Pressurised" means someone is
Decision	telling the at-risk adult what to do.

	We recommend that, when there is an application to court for an order, it should be a crime for someone to publish information that identifies the at-risk adult.
	However, it should not be a crime for the at-risk adult to do this about themselves.
	We recommend that a judge in the District Court should decide whether to give a removal and transfer order.
	We recommend that the judge can only give a removal and transfer order if they think there are reasons to think that:
Softe Guarding ALERT!	<ul> <li>there is a serious and urgent risk to an at-risk adult's health, safety or well-being,</li> <li>actions may be needed to safeguard the at-risk adult,</li> </ul>



We recommend that the warrant should only last for 3 days. This makes sure that it does not interfere with people's rights too much.
We recommend that a Garda should use the removal and transfer order. They have experience using orders like this, for example under mental health law. Staff of the Safeguarding Body should also be there, if possible.
We recommend that the Gardaí can be helped by other people when they do this. These can be health or social care workers or anyone else that might be able to help.

	We recommend that the Gardaí should be able to access the place using force. However, they can only use force which is needed.
	<ul> <li>We recommend that the Gardaí should:</li> <li>explain the power to the atrisk adult, and</li> <li>tell the at-risk adult why they are using the power.</li> </ul>
E CONTRACTOR OF	We recommend that the Gardaí can use any reasonable actions to remove and transfer the at-risk adult. However, this should only be done if there is no other way to carry out the order.
	We recommend that it should be a crime for someone to stop the Gardaí, staff of the Safeguarding Body, or people they bring with them, from using the order.

	It would not be a crime for the at- risk adult to stop the Gardaí, staff of the Safeguarding Body, or people they bring with them.
<image/>	<ul> <li>The at-risk adult could be moved to:</li> <li>a place where health or social care services are provided, or</li> <li>another safe place that the court has approved.</li> </ul>
	We recommend that the at-risk adult should be able to leave the place whenever they want. The staff of the Safeguarding Body, Gardaí or health or social care professionals should help them to do this.



If the at-risk adult decides to stay in the place, they can access help and healthcare there.

If the at-risk adult agrees, staff of the Safeguarding Body and health or social care workers can:

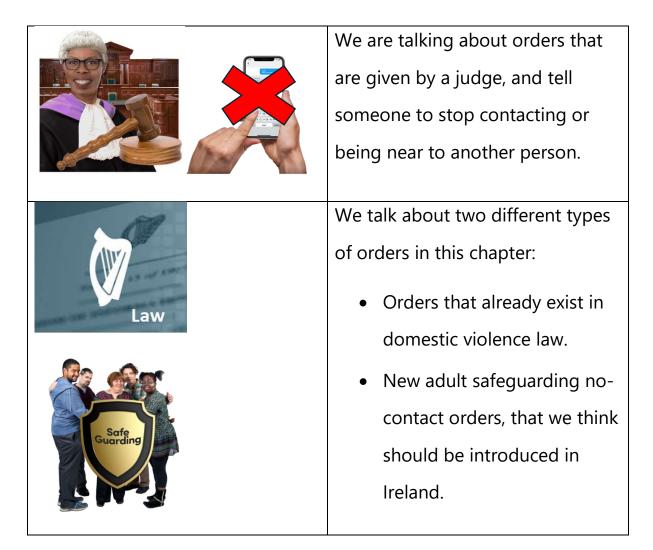
- talk privately with the at-risk adult, and
- assess the at-risk adult's health.

## **Chapter 13: No-contact orders**

#### What is chapter 13 about?

This chapter is about orders that stop another person from contacting an at-risk adult.

#### What kind of orders are we talking about in this chapter?

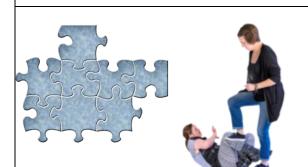


## What laws are there already about these orders?

Law	Right now in Ireland, there are laws about orders that stop a person from contacting another person.
Law	For example, these orders are available in domestic violence law. We call these "domestic violence orders".
	Judges can only give domestic violence orders if the people have a specific type of relationship with each other.
	<ul> <li>These types of relationships are:</li> <li>married people,</li> <li>civil partners,</li> <li>parents and adult children,</li> </ul>
	<ul> <li>romantic partners who live together, and</li> <li>people who live together not as part of a contract.</li> </ul>



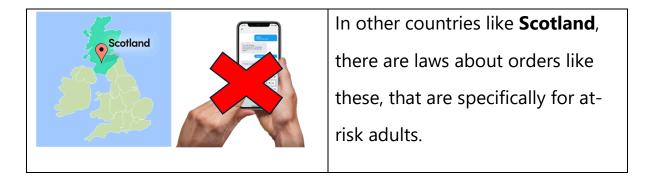
There are also orders that stop a person from contacting another person in laws about stalking and violence. However, these laws are about crimes, so they do not cover less serious behaviour.



We think there are gaps in the law, because:

- Domestic violence law does
   not apply to lots of people,
   for example: live-in carers,
   neighbours, and lots of
   family members if they do
   not live with the at-risk adult.
- Not all harm or abuse of atrisk adults is a crime like stalking.

#### What do other countries do?



These orders protect at-risk adults
from people who are harming
them. There is no need for a
special relationship between the
at-risk adult and the other person.

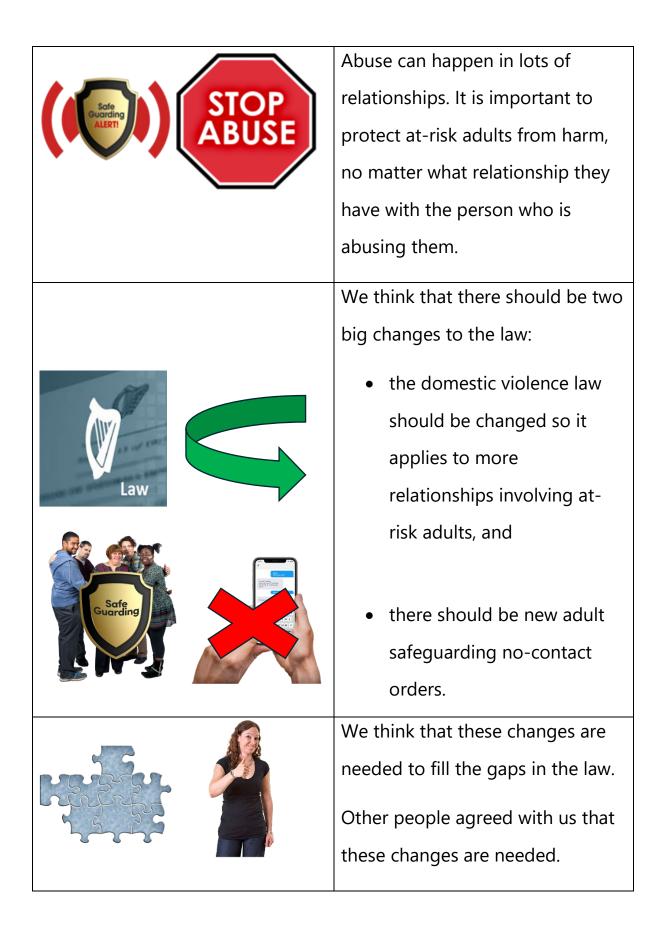
## What rights are affected by these orders?

Image: second	We think that these orders are needed to protect at-risk adults' rights under the Constitution.
Image: state	For example, these orders would stop someone from harming the at-risk adult, and so protect the at-risk adult's right to life.
	However, these orders could also interfere with rights under the Constitution. For example, if there is an order against the at-risk adult's family member, it could interfere with the family's rights.

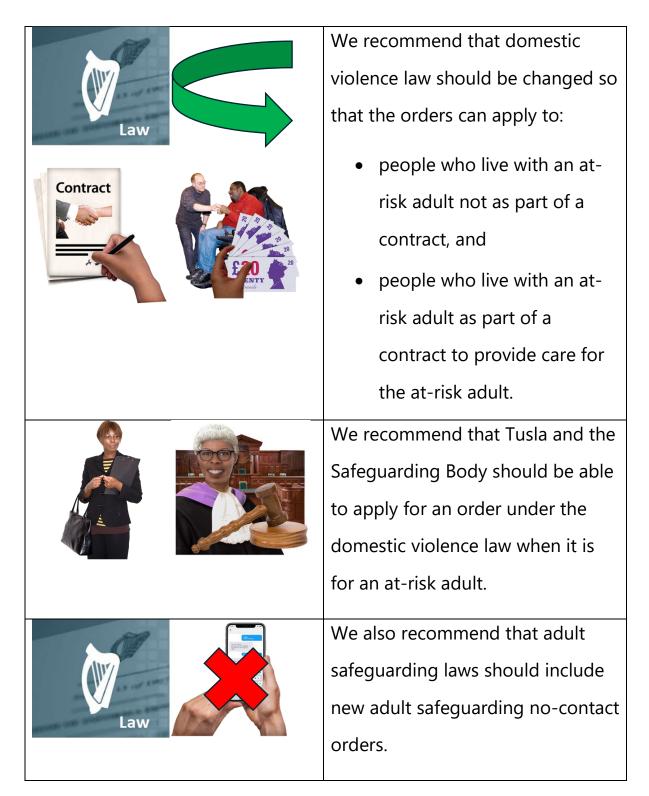
Sofe	Although rights are very important, they can be interfered with for important reasons. The reason for these orders is to protect at-risk adults from people who are harming them.
	We have made sure that the new power passes the proportionality test. (We explain the proportionality test in chapter 4.)
<image/>	We also think that these orders are needed to protect at-risk adults' rights under the European Convention on Human Rights. We have made sure that the new orders do not interfere too much with rights under the European Convention on Human Rights.

## Why do we need to change the law about these orders?

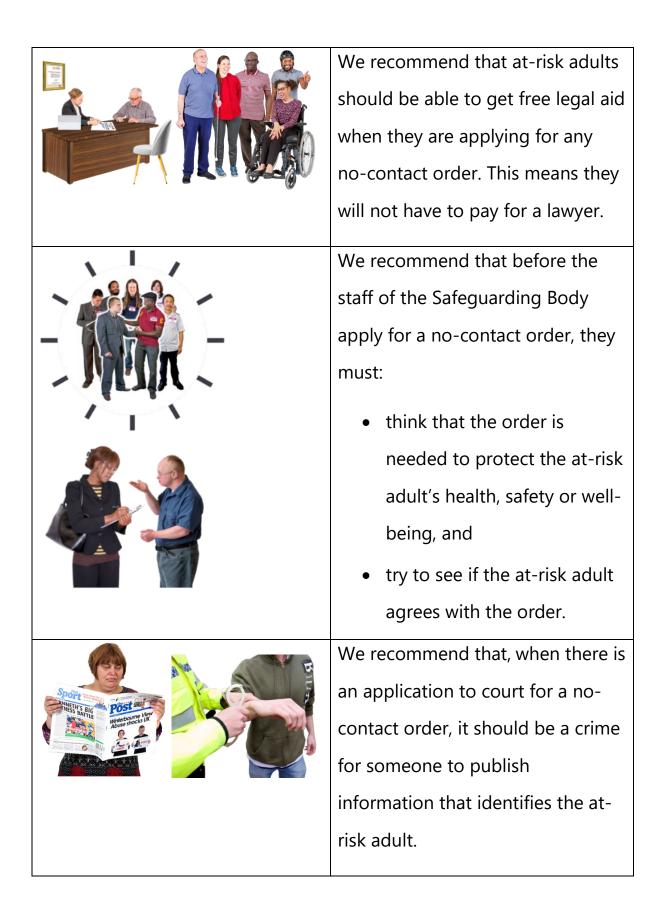
Law	Right now in Ireland, there is a worry that there are not enough legal powers to stop people from harming at-risk adults.
	<ul> <li>For example, the orders in the domestic violence law can only be used for certain people. This law does not protect at-risk adults from harm caused by:</li> <li>people who do not live with them, and</li> <li>people who are not in a romantic relationship with them.</li> </ul>
	<ul> <li>There is also no law that can</li> <li>protect at-risk adults from people</li> <li>who are harming them, but are</li> <li>not committing: <ul> <li>a crime, or</li> <li>domestic violence.</li> </ul> </li> </ul>



#### Recommendations

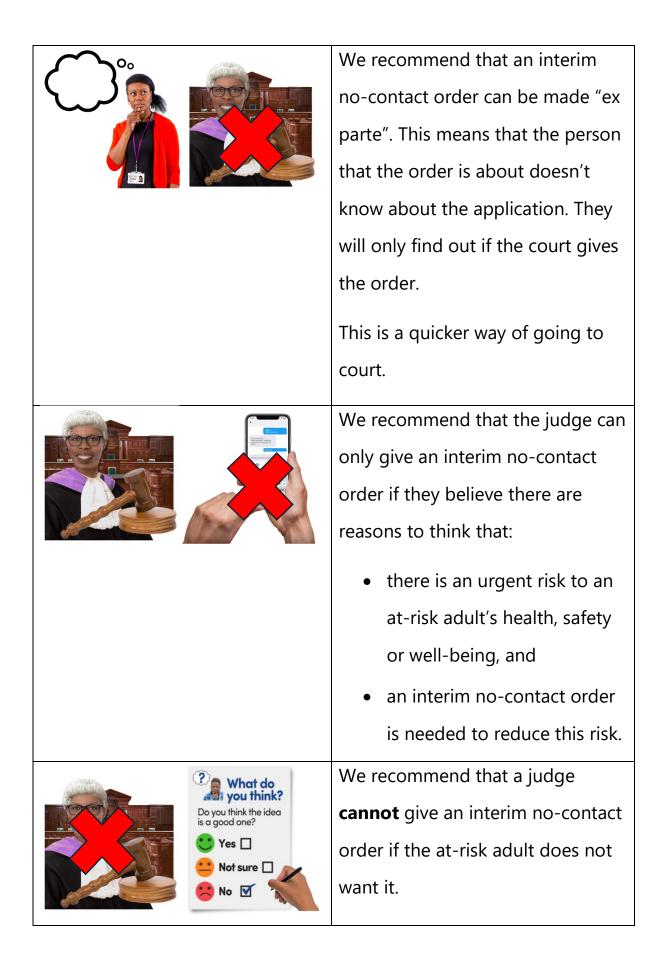


	These orders would stop a person
	who is not in a relationship with
	the at-risk adult, or living with the
	at-risk adult, from:
	<ul> <li>following the at-risk adult;</li> </ul>
	<ul> <li>watching the at-risk adult;</li> </ul>
	<ul> <li>annoying or talking to or</li> </ul>
	about the at-risk adult; or
	• coming near the at-risk adult
	or the place where the at-
	risk adult lives.
	We recommend that there should
	be three types of these orders:
9.7 6.7	<ul> <li>full no-contact orders,</li> </ul>
	<ul> <li>interim no-contact orders,</li> </ul>
	<ul> <li>emergency no-contact</li> </ul>
	orders.
	We recommend that the staff of
	the Safeguarding Body and at-risk
	adults should be able to apply for
- METHY - MERSON	all three types of no-contact
	orders.

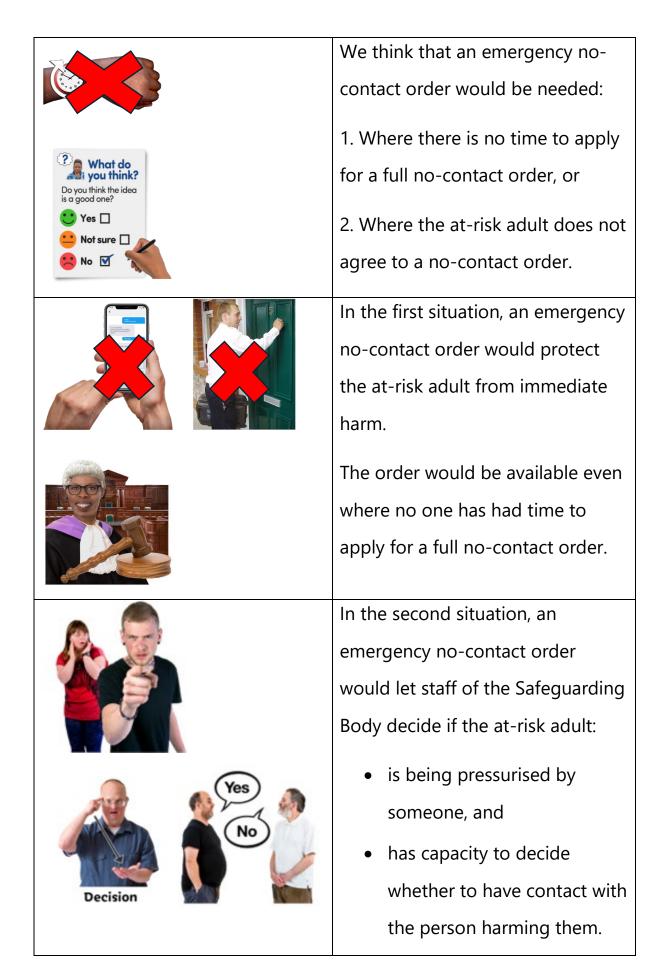


	However, it should not be a crime for the at-risk adult to do this about themselves.
	We recommend that a judge in the District Court should decide whether to give any no-contact order or not.
	We recommend that the judge can only give a full no-contact order if they believe that the order is needed to protect the at-risk adult's health, safety or well-being.
What do you think?   Do you think the idea is a good one?   What do you think?   Do you think the idea is a good one?   Yes []   Not sure []   No [Yes ]	We recommend that a judge <b>cannot</b> give a full no-contact order if the at-risk adult does not want it.
	We recommend that a full no- contact order can last for up to two years. The at-risk adult, and the other person, can apply to end it before this time.

	It will take some time for a judge
	to decide whether to make a full
	no-contact order. During this time,
	the at-risk adult could be harmed.
CTP -	So, we recommend that adult
	safeguarding laws should include
Law	new interim (temporary) adult
	safeguarding no-contact orders.
	We recommend that interim adult
	safeguarding no-contact orders
	should be available when the at-
	risk adult or the staff of the
	Safeguarding Body has already
	applied for a full adult
	safeguarding no-contact order.
	An interim no-contact order would
	stop someone who is harming an
	at-risk adult from contacting or
	being near the at-risk adult, while
	everyone waits for the judge to
	decide about making a full no-
	contact order.



• * •	We recommend that an interim
	no-contact order should last for a
	short time. The maximum amount
	of time should be until the judge
	decides about making a full no-
	contact order.
	However, if the order was made
δ	"ex parte", it should only last for a
	maximum of 8 working days.
	The at-risk adult, and the other
	person, can apply to end it before
	this time.
	There may be cases where there is
	a very urgent risk to an at-risk
	adult, and there is not enough
	time to apply for a full adult
	safeguarding no-contact order.
	So, we recommend that adult
999	safeguarding laws should include
Law	new emergency adult
	safeguarding no-contact orders.





We recommend that an emergency no-contact order can be made "ex parte". This means that the person that the order is about doesn't know about the application. They will only find out if the court gives the order.

This is a quicker way of going to court.





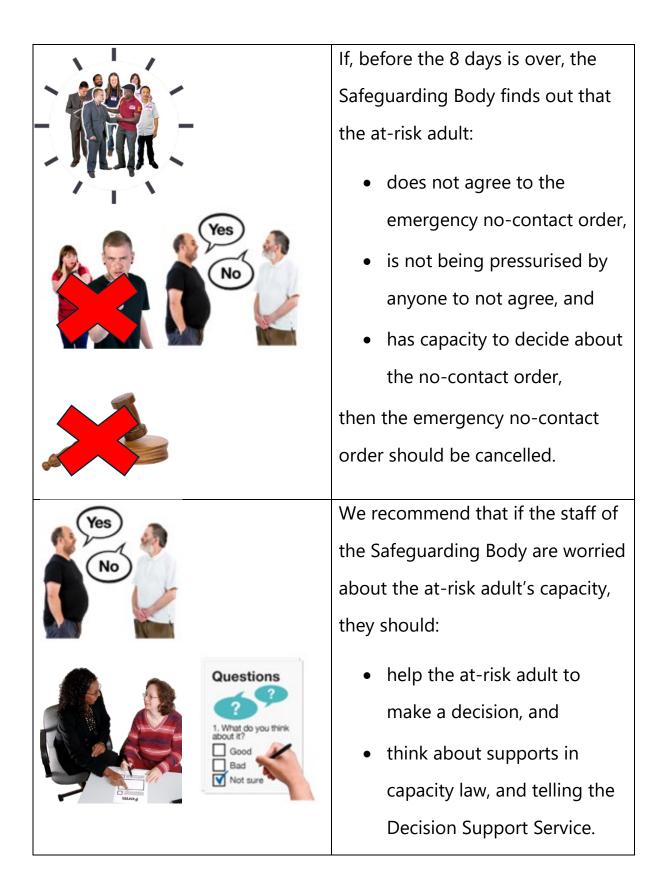


We recommend that the judge can only give an emergency nocontact order if they believe that:

- there is an urgent risk to an at-risk adult's health, safety or well-being, and
- an emergency no-contact order is needed to:
  - 1. reduce this risk, **or**

2. check if the at-risk adult is being pressurised, and has capacity to decide about contact with the person.

What do you think?   Do you think the idea is a good one?   What do you think?   Do you think the idea   So good one?   Wes []   Not sure []   No []	We recommend that a judge <b>can</b> give an emergency no-contact order even if the at-risk adult does not want it.
	If the at-risk adult does not agree to a no-contact order, the judge can only give the emergency no- contact order if they think the at- risk adult: • is being pressurised by someone to not agree, or • may not have capacity to
Decision Yes	decide whether to have contact with the person who is harming them.
	We recommend that an emergency no-contact order should last for a short time. The maximum amount of time should be 8 working days. The at-risk adult, and the other
8	person, can apply to end it before this time.



	We recommend that before giving
	any no-contact order, the judge
	should think about the at-risk
My House	adult's rights, and the other
	person's rights, in the property
	where the at-risk adult lives.
	We recommend that no-contact
Rights	orders would not affect anyone's
	property rights.
	We recommend that it should be a crime to not obey (follow) any no-contact order.
	It would not be a crime if the at- risk adult does not obey a no- contact order.

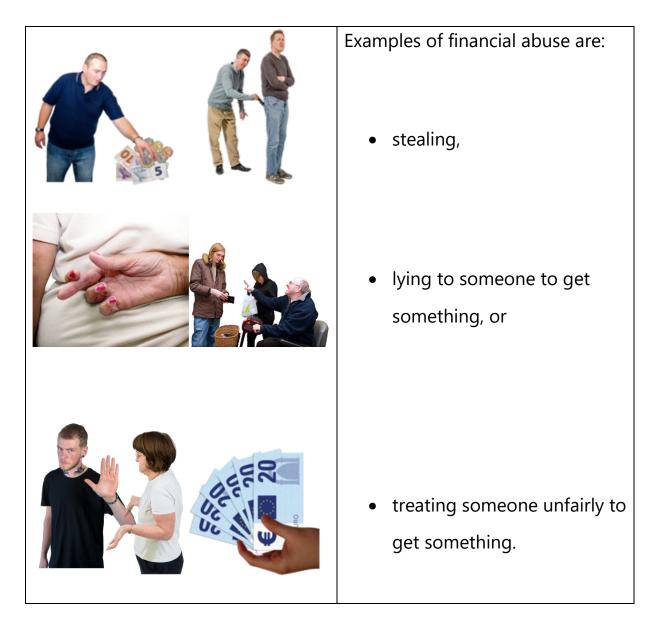
# **Chapter 14: Financial abuse**

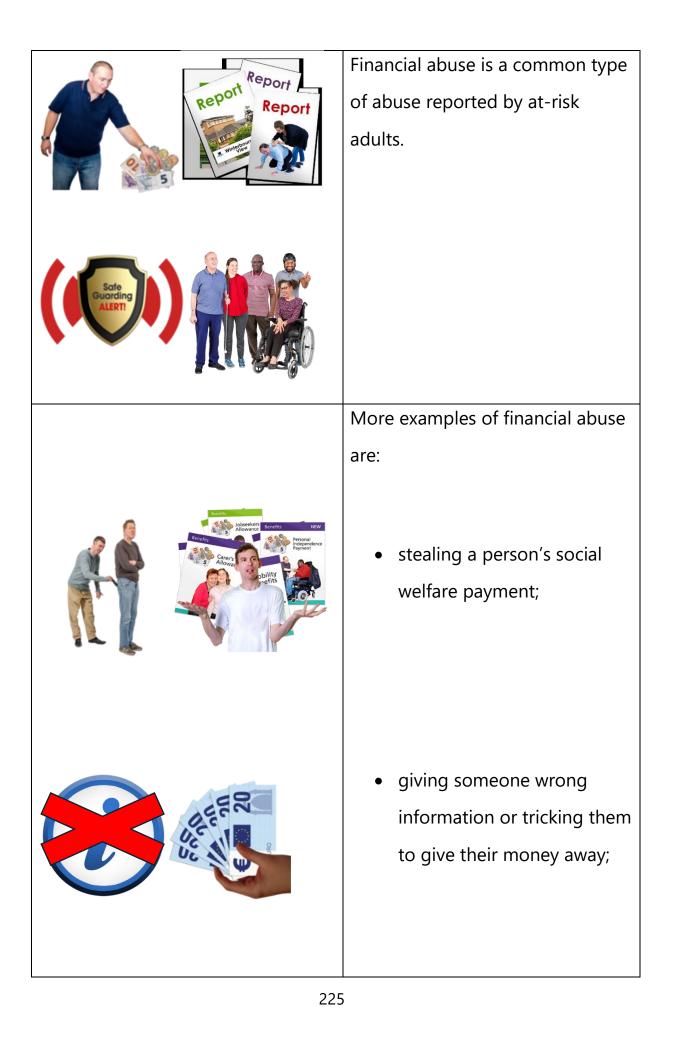
## What is chapter 14 about?

This chapter looks at financial abuse of at-risk adults in Ireland.

It talks about ways to deal with financial abuse and how the law should change to stop financial abuse.

#### What is financial abuse?







 internet scams, telephone scams or text message scams;

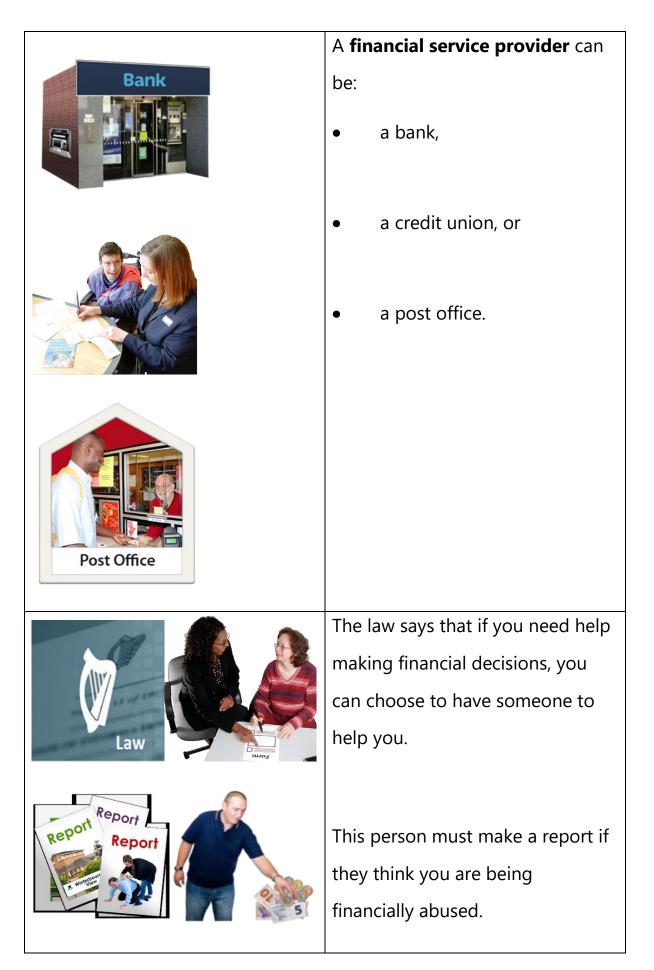
 selling financial products that do not suit a customer.
 For example, investments or mortgages;

taking over joint bank
 accounts. For example, an
 adult child might convince
 their parent to add their
 name to the parent's bank
 account.

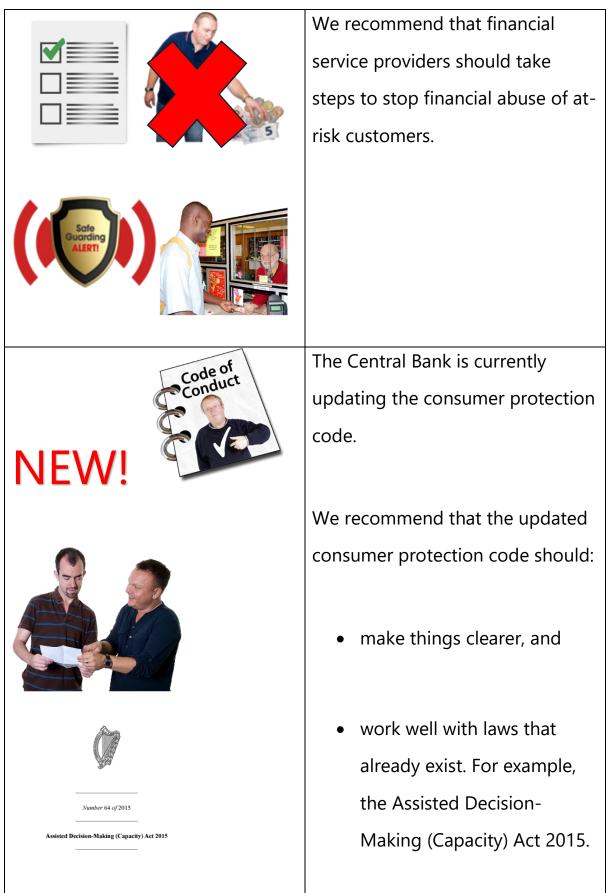
#### What protections are there to stop financial abuse of at-risk adults?



	have different laws about
	dealing with financial abuse;
	<ul> <li>at-risk adults might not want to report the financial abuse because the abuser might be a carer, friend or family member;</li> </ul>
	<ul> <li>giving evidence in court can be hard because at-risk adults might find it hard to remember what happened.</li> </ul>
Doub	The Central Bank has a code of
Bank Code of Conduct	practice, called the Consumer
	Protection Code.
RULES	This has rules that financial service providers must follow.

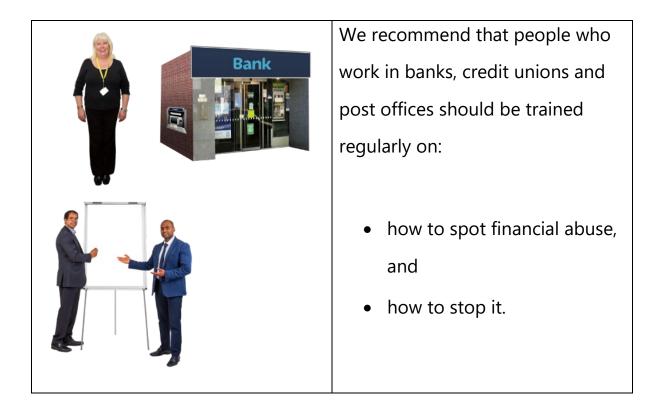


#### Recommendations



	We recommend that financial
Bank	service providers should be
	allowed to delay payments when
	they think there might be financial
	abuse.
	This will help to protect at-risk customers.
	We recommend that the law
	should protect employees from
	being taken to court if they try to
Law	stop financial abuse.

Report Report	We recommend that the Safeguarding Body should have powers to get reports and investigate financial abuse.
Contract	We recommend that all contracts for home support should explain how much home care services cost.
	We recommend that there should be a standard about how financial service providers can stop financial abuse.



# **Chapter 15: Cooperation**

## What is chapter 15 about?

This Chapter is about bodies working together to protect, support and safeguard at-risk adults.

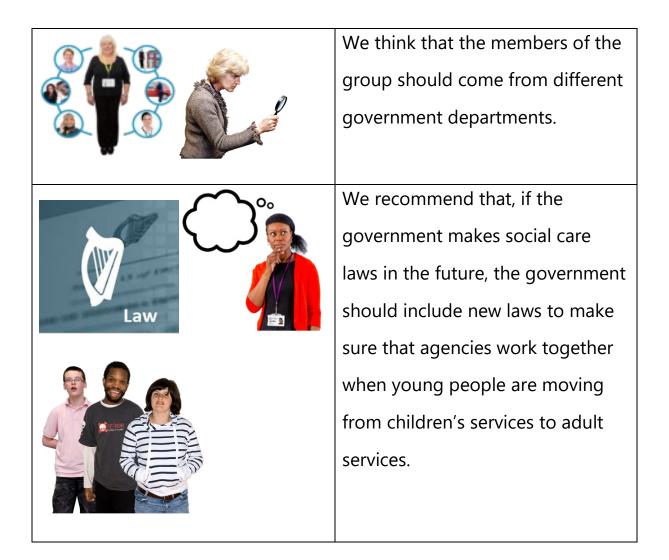
	It is important that bodies work together to provide the best safeguarding services for at-risk adults.
aw	In Ireland, it can be difficult to protect, support and safeguard at- risk adults because the law does not make bodies work together.
Law	Some other countries have laws about bodies working together.

# Why are we talking about this?

#### Recommendations



	We recommend that adult safeguarding laws should say that certain public bodies must work together with certain providers of services to at-risk adults, to protect, support and safeguard at- risk adults.
Plan	We recommend that adult safeguarding laws should say that providers of certain services to at- risk adults must work together to protect, support and safeguard at- risk adults.
Plan         View	We recommend that the government should create a group to make sure that the Safeguarding Body, certain public bodies, and providers of certain services to at-risk adults work together well to protect, support and safeguard at-risk adults.



# **Chapter 16: Information sharing**

#### What is chapter 16 about?

This chapter is about sharing information to safeguard at-risk adults and protect them from harm. It explains the problems with the law and how we think it should change.

#### What do we mean when we say sharing information?



Sharing information means giving details about at-risk adults to people who work with at-risk adults, and can help to protect them from harm.

## What does sharing information have to do with adult safeguarding?



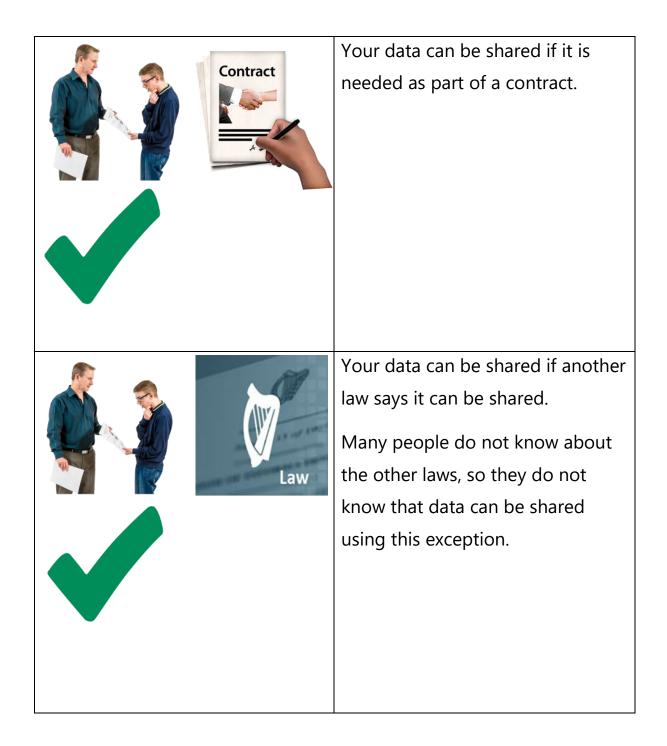
Sharing information helps to protect at-risk adults from harm by making sure that the people they work with can:

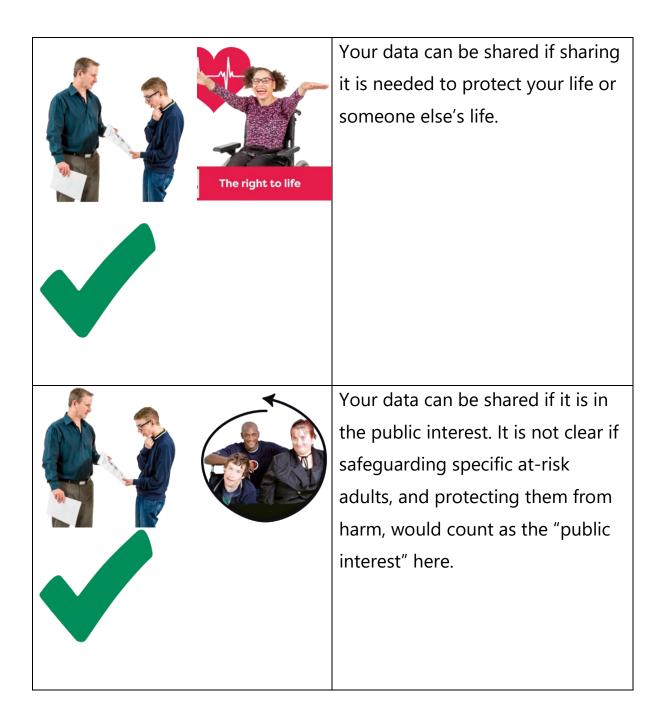
- understand what is going on, and
- take action if needed.

Accessing data means getting information about at-risk adults, like their medical history or address.
Accessing data can prevent harm to at-risk adults because it helps the people they work with across different organisations to understand their needs and risks clearly.
Sharing information and accessing data helps people and adult safeguarding organisations to protect at-risk adults from harm.

# What are the laws about information sharing in Ireland?

Law Fights	The General Data Protection Regulation ( <b>GDPR</b> ) is one of the main laws about information sharing in Ireland. This law says that everyone has a right to have their data protected.
	To protect this right, the GDPR says that personal data cannot be shared. However, there are some exceptions to this rule.
	For example, your data can be shared if you allow it to be shared. This causes problems for at-risk adults who have disabilities that make it difficult for them to give consent.



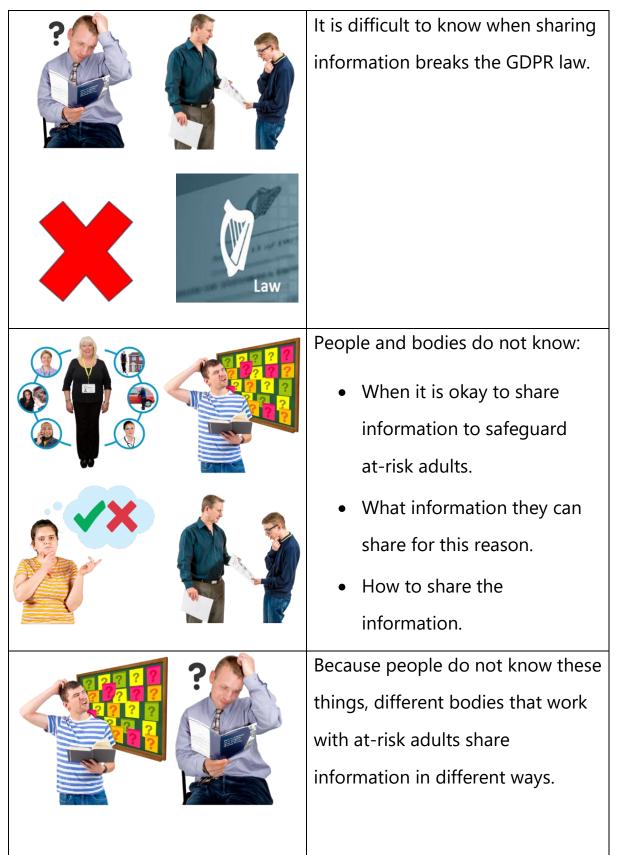


	Your data can be shared if there is a valid reason, and the body that wants the information is somehow connected with the body that has the information.
Bank	For example, a bank could share an at-risk adult's financial information with a body that is protecting the at-risk adult from financial abuse.
	The GDPR says that information about someone's health or religious beliefs is specially protected. It can only be shared if:

<image/>	<ul> <li>The person gives permission for their information to be shared;</li> <li>The information needs to be shared to protect someone;</li> <li>The information needs to be shared in the public interest.</li> </ul>
	It is not clear how these exceptions work in practice for at- risk adults and the people who need to share their information.
Image: second	This means that it is difficult to know how and when information about at-risk adults' health or religion can be used to safeguard at-risk adults.

	Information about a person's criminal convictions can be shared to protect an at-risk adult from harm. ("Criminal convictions" means whether the person has ever committed a crime.)
	Information can be shared if an organisation that deals with crime needs the information. This is usually the Gardaí.
<image/>	<ul> <li>There is no law that says:</li> <li>What information can be shared to safeguard at-risk adults.</li> <li>How information can be shared to safeguard at-risk adults.</li> </ul>

# What problems are there with accessing data and sharing information in Ireland?

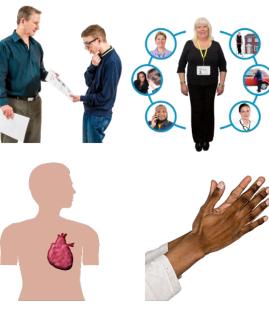


#### **Recommendations**



We recommend that there should be a new law that says that some bodies are allowed to share information with other bodies to safeguard at-risk adults.





Because it will take a while for a new law to be made, we recommend that some bodies should be able to share information about at-risk adults' health and religion with other bodies in the meantime.

Cuidance	We recommend that guidance explaining the law should be published and given to bodies that work with at-risk adults.
Code of Conduct	We recommend that codes of conduct should be published so bodies can understand when and how to share information about an at-risk adult's health and religion. A code of conduct is a list of rules to follow.

# **Chapter 17: Adult safeguarding reviews**

## What is chapter 17 about?

This chapter is about reviews of bad events that happen to at-risk adults.

We call these reviews "adult safeguarding reviews".

	It is important to find out what happened when: • something bad happened, and
2011 2021 2031	<ul> <li>an at-risk adult was harmed.</li> <li>This aim of reviewing a bad event like this is to:</li> <li>learn lessons from the past, and</li> <li>prevent harm to at-risk adults in the future.</li> </ul>

## Why are we talking about this?

## How do reviews work in Ireland?

Ireland	At the moment, we have "serious incident reviews" in Ireland. These reviews are not just for at-risk adults, and they are not just focused on learning.
	There are lots of different types of reviews in Ireland, and they work in different ways.
	Because of this:
	<ul> <li>it might take a long time to share the lessons learned,</li> </ul>
	<ul> <li>the review could be stressful for the at-risk adult and their family,</li> </ul>
Report Report	<ul> <li>there could be more than one review of the same bad event, and</li> </ul>

	• the review could take a long time and never be finished.
<b>W</b>	
Health	Different organisations and
Information and Quality Authority	different people can do these
An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	reviews in Ireland. For example:
	<ul> <li>HIQA,</li> </ul>
Æ	• the HSE, or
	<ul> <li>an independent doctor.</li> </ul>
	These are just a few examples.
2	This can be confusing for people
RULES	because different people and
	organisations might use different
	rules and ask different questions.

# Do other countries have adult safeguarding reviews?

Yes. In other countries like:
• England,
Scotland and
• Wales,
there are reviews that are specific
to adult safeguarding.

### Recommendations

Safeguarding Adults Review	We recommend that where something very serious happens with an at-risk adult, there should be a review. This will be called an "adult safeguarding review".
	Adult safeguarding reviews are for all care settings where there are at- risk adults.
	We recommend that adult safeguarding reviews should focus on learning. They are not about blaming people for what happened.

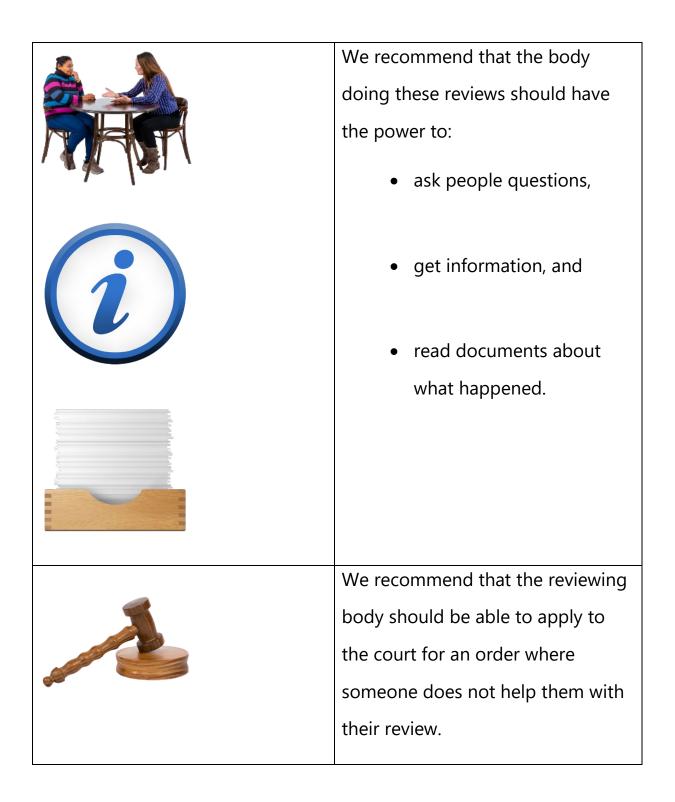
<ul> <li>We recommend that these reviews should:</li> <li>be done the same way every time, and</li> <li>include everyone involved in what happened.</li> </ul>
We recommend that the findings of these reviews should be shared with everyone. This will help everyone to learn the lessons.
We recommend that these reviews <b>must</b> take place if the conditions for a review are met. A review will only be required if something very serious happened.





We recommend that the body doing these reviews can stop or pause a review when:

- someone else is reviewing what happened,
- it happened a long time ago,
- the issues have been fixed,
- the issues are being talked about in court, or
- the Gardaí are looking into what happened.



# Chapter 18: Regulation of professionals and occupational groups

### What is chapter 18 about?

In this chapter, we talk about:

- the people who work with and look after at-risk adults; and
- how the law controls who can do these jobs.

### What is the difference between regulated and unregulated jobs?

Certificate         Image: With the second	For some jobs, you need to have specific qualifications or training to be allowed to do them. There is a list of the people who are allowed to do the job. These are called regulated jobs.
	For other jobs, you do not need any specific qualifications or training. These are called unregulated jobs.

#### What jobs are regulated in Ireland?



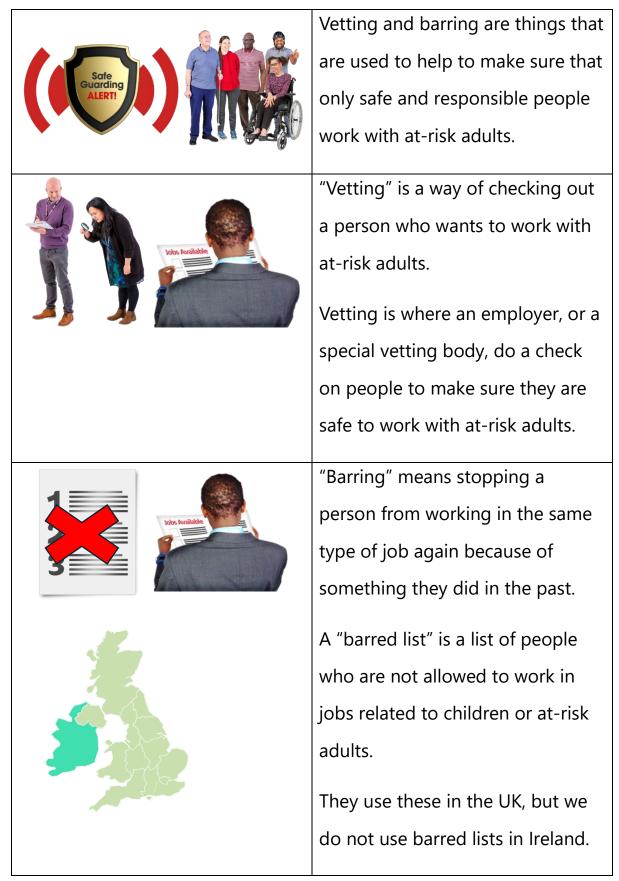
# What jobs are not regulated in Ireland?

with, or look after, at-risk adults
are <b>not</b> regulated. For example:
<ul> <li>health care assistants, and</li> </ul>
<ul> <li>health care support</li> </ul>
assistants.
Unregulated jobs do not have:
• a register of all the members
who can do the job,
<ul> <li>education and training</li> </ul>
requirements, and
<ul> <li>ways to deal with complaints</li> </ul>
about members.

# What do health care assistants and health care support assistants do?



### What are vetting and barring?



# How does the law in Ireland control who can look after at-risk adults?

	In Ireland, we use vetting.
	Vetting in Ireland is run by the
	Gardaí. They have a list of
	organisations that they do
	vetting for.
	You might have heard of this
	being called "Garda vetting".
	We also have "post-conviction
	prohibition orders". These
	orders stop people from
	working in certain jobs if they
	have been found guilty of
	certain crimes.
10	Prohibition orders last for a set
	period of time, not forever.
	At the moment in Irish law,
	prohibition orders can only be
	given to people who have been
Law	found guilty of sexual crimes.

### Recommendations



	there is a more
RULES	controlled process for
	deciding who can
	become a health care
	assistant or health care
	support assistant.
	We recommend that a system
5000	of mandatory re-vetting should
	be introduced.
A HILAN DELIGIST	be introduced.
	This would mean that people
	who must be Garda vetted for
	work will have to be vetted
	again every few years, even if
	they do not change jobs.
4 ====	We do not recommend that
	barring lists should be
	introduced in Ireland.
	We recommend that the
	government should introduce
	post-conviction prohibition
	orders for more crimes.



# Chapter 19: Adult safeguarding and the criminal law

### What is chapter 19 about?

г

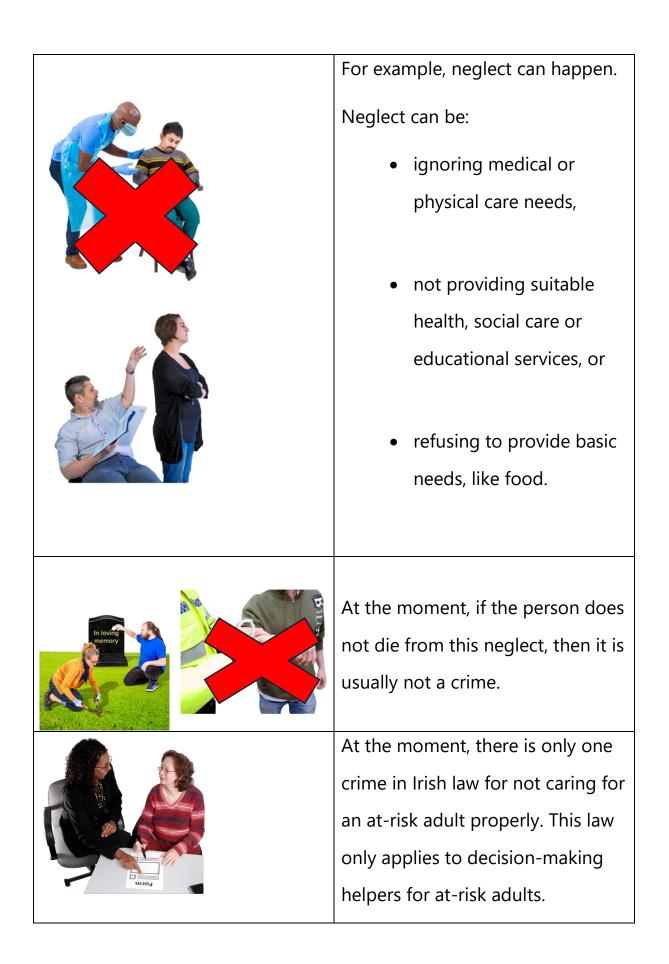
This chapter is about how the criminal law in Ireland prevents harm to at-risk adults. We talk about why we think the criminal law needs to change.

### How does the criminal law in Ireland prevent harm to at-risk adults?

	There are not many laws in Ireland
	that prevent harm to at-risk
Ireland	adults.
Law	However, the general criminal law
	applies when someone harms an
	at-risk adult.
	It can be hand to prove these
	It can be hard to prove these
	crimes when an at-risk adult
	cannot be interviewed or give
	evidence in court about what
	happened to them.
	There are gaps in the law to
	safeguard at-risk adults who rely
	on other people for care and
Law	support.

# What crimes do we think are needed to prevent harm to at-risk adults?





"Ill-treatment" means bullying or making threats towards someone.
Ill-treatment of at-risk adults is not a special crime in Ireland at the moment.

## Introduction to our new crimes

Law	Even though we use "at-risk adult" in our report and civil bill, we think the criminal law needs to be more specific.
	We think that the term "relevant person" should be used in the new criminal laws, instead of "at- risk adult". Relevant person is a definition that includes a specific list of at-risk adults.

	We use the terms "at-risk adult" and "relevant person" here to explain our recommendations.
	We think that the new crimes can be committed by people, companies and organisations. For example, they can be committed by nursing homes.
Law	Starting on the next page, we explain the new crimes that we think should be included in adult safeguarding laws.

# A new crime of abuse, neglect, or ill-treatment

	At-risk adults who are abused,
	neglected or ill-treated might not
	be able to talk about, remember,
The second secon	or understand what happened to
	them.
TAC	This is because at-risk adults
	might have problems with their
	memory, or have trouble
	communicating with others.
	In Irish law, the crime of "cruelty"
	applies to different types of abuse
	of children. This crime is a good
	guide for what new crime is
	needed for at-risk adults.
	Because at-risk adults can be
	dependent on people caring for
ABUSE	them, like children are, we think it
	is important that the law also tries
	to prevent harm to at-risk adults.

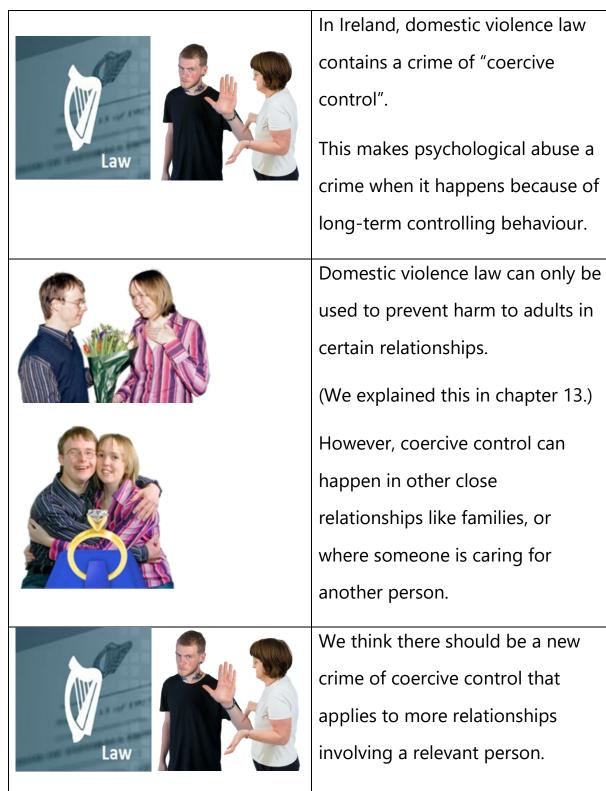
*	This new crime can be committed
	<ul><li>by:</li><li>an adult that cares for a</li></ul>
	relevant person, and
	<ul> <li>an adult that lives in the same house as a relevant person.</li> </ul>
	We believe that the person that committed the crime needs to act: • on purpose, or • without taking proper care for their actions to be a crime.
	<ul> <li>This will make sure that accidents</li> <li>and mistakes made by: <ul> <li>someone caring for a</li> <li>relevant person, or</li> </ul> </li> <li>a person living in the</li> <li>same house as a relevant</li> <li>person</li> </ul> <li>are not made a crime.</li>

# A new crime of danger of serious harm or sexual abuse

The law in Ireland makes it a crime to place children in danger of serious harm or sexual abuse. There is no crime like this for at- risk adults.
<ul> <li>The law about children makes it a crime for:</li> <li>a person to leave a child in a situation that puts them at risk of being a victim of serious harm or sexual abuse, and</li> <li>a person not to take steps to prevent harm to a child.</li> </ul>
For this crime, proof of harm is not needed. Instead, a crime is committed if it was done in a way that was <b>likely</b> to cause harm to the health or well-being of the child.

We recommend that there should be a crime like this one for placing relevant people in danger of serious harm or sexual abuse.
At the moment, the criminal law in Ireland says that "serious harm" means injury that causes a risk of death or permanent injury.
We recommend that psychological harm should also be included in the definition of serious harm. This is because we think psychological harm can be very harmful to people.

#### A new crime of coercive control



# A new crime of coercive exploitation

NEW!	We thought about whether we need a special crime for taking advantage of a relevant person. This would be called the crime of coercive exploitation.
	For example, coercive exploitation could be: • "mate crimes", or • "cuckooing". We explain what these are below.
	A mate crime is when a person becomes friends with an at-risk adult and gains their trust, in order to take advantage of them. The person might borrow money from the at-risk adult and never give it back.

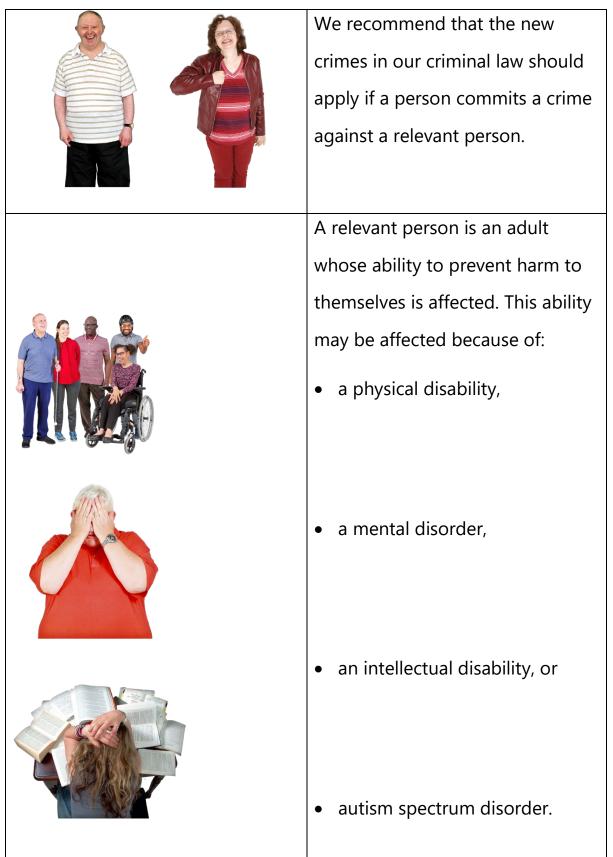
	Cuckooing is when a person takes advantage of an at-risk adult, usually by taking control of their home.
	Even though this kind of behaviour is not violent, it can still be seen as taking advantage of an at-risk adult.
	An at-risk adult might not be able to understand that this is happening. They may think that the person harming them is their friend.
Law	The crimes that are already in Irish law (like theft) do not cover this behaviour.

	The new crime of coercive control that we suggest above also would not cover every case of coercive exploitation of at-risk adults.
Sport NILLIN'S BIG POSt Winterbourne View Abuse shares units Discontes UK Abuse shares units Discontes units Disconte	There have been many newspaper articles that show that this kind of behaviour is a problem in Ireland.
	We think that this new crime is needed to prevent harm to relevant persons.
	Examples of evidence for the crime of coercive exploitation could be: • evidence of repeated actions by the person taking advantage of the same at-risk adult, or
	<ul> <li>evidence that the person took advantage of many different at-risk adults.</li> </ul>

# **Regulatory crimes**

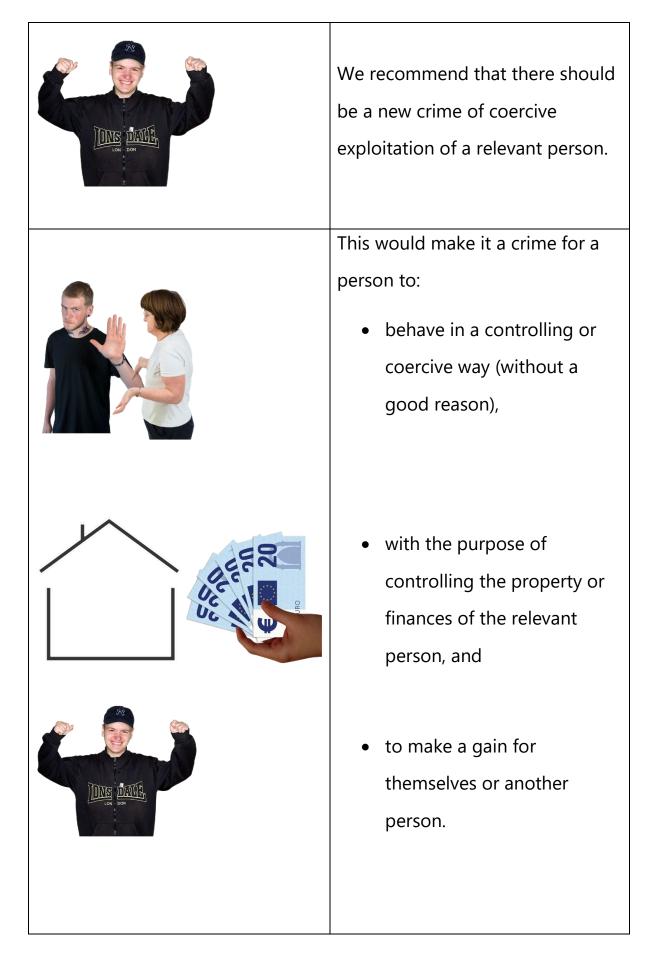
	The crimes that we suggest above will also apply to organisations. For example, a nursing home could place a relevant person in danger of serious harm or sexual abuse.
Ireland	It is important to remember that there are also regulatory crimes in Ireland.
	Regulatory crimes are for failures in care by regulated care providers. HIQA and the Mental Health Commission can bring
Health Information and Quality Authority An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte	prosecutions if regulated care providers do not follow their duties. We do not think that any new regulatory crimes are needed.

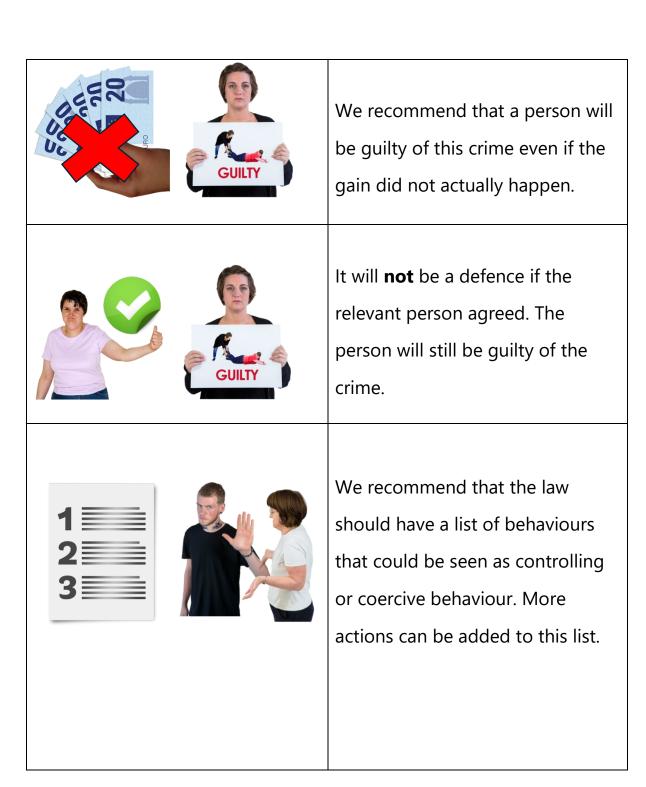
### Recommendations



We recommend that there should be a new crime of abuse, neglect or ill-treatment against a relevant person, where this was done on purpose or without taking proper care.
This law should be based on the crime against child cruelty.
We recommend that there should be a new crime of placing a relevant person in danger of serious harm or sexual abuse.
This law should be based on the same crime against children.
The meaning of "serious harm" for this crime should include psychological harm.

NEW!	We recommend that there should be a new crime of coercive control of a relevant person.
Law	This crime should be based on the crime of coercive control in domestic violence law.
	<ul><li>This crime should apply to:</li><li>family relationships,</li></ul>
	<ul> <li>caring relationships, and</li> </ul>
	• people living together.





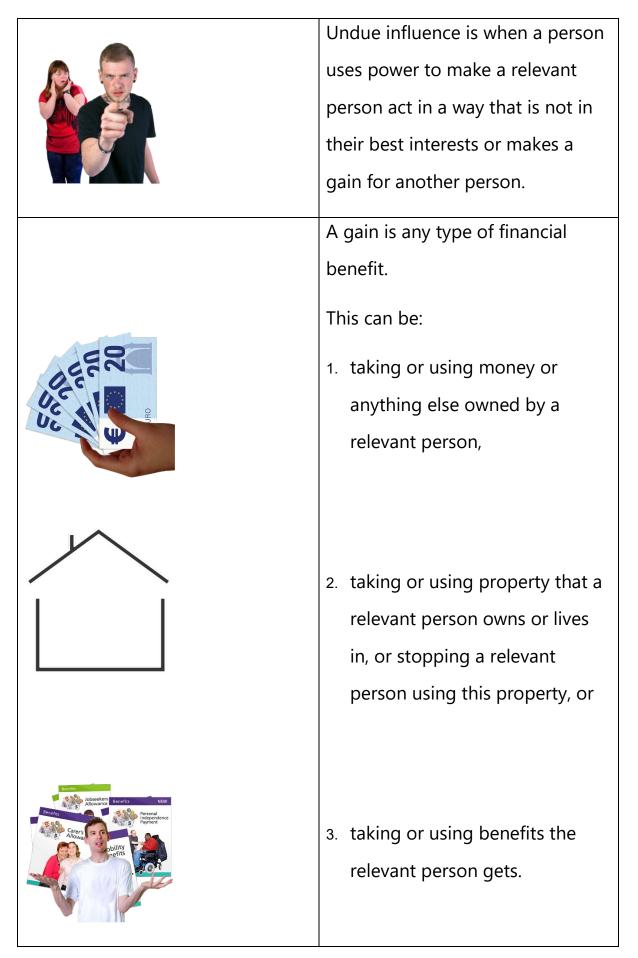


This list should include:

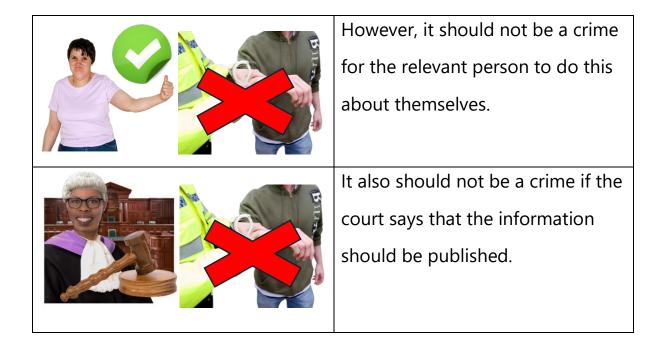
 controlling the relevant person's needs like medication or sleep,

- using violence, intimidation or making threats against a relevant person or a family member of a relevant person,
- using undue influence over a relevant person, or

 changing or threatening to change the personal or property rights of a relevant person.







# Chapter 20: A regulatory framework for adult safeguarding – implementation and a whole of government approach

### What is chapter 20 about?

This chapter is about how the government should bring in new adult safeguarding laws in Ireland.

### What is needed to improve adult safeguarding in Ireland?

Safe         Law	We have explained in this report that there is no adult safeguarding framework in Ireland. (A framework is a set of laws about something.)
Report Report Cuarding Cuarding	In this report, we recommend new adult safeguarding laws. These laws will help at-risk adults to protect themselves from harm.
	The recommendations we make in this report apply to multiple sectors. They do not just apply to the health and social care sector.







The recommendations that we make in this chapter are about what the government can do to make it easier to bring in new adult safeguarding laws.

## Recommendations

Law	We recommend that adult safeguarding laws should apply to all sectors that work with adults who are or might be at-risk adults.
1. 3. Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe Safe	We recommend that the government should choose which main department should be in charge of the new adult safeguarding laws.
	We recommend that there should also be a group of government departments who work together to bring in the new adult safeguarding laws. This is called an interdepartmental implementation group.



	The government should decide
	what departments should make a
	plan for the work they will do to
	bring in the new laws.
	We recommend that the minister
	of these departments should
	make a plan for how to bring in
Law	the new laws. These plans are
	called sectoral plans.
	The plane chould cay what actions
	The plans should say what actions
	each minister will take. The plans
	should make sure that every
	department does what the new
	laws say.
	We recommend that ministers
Guidance	should make guidelines and codes
	of practice. These should be for
	the Safeguarding Body, public
	organisations and service
	providers. This will help them to
	understand and follow the new
	laws.
	· · · · · · · · · · · · · · · · · · ·